PART I: Statement of Audited Financial Results for the Quarter and Twelve Months ended 31st March, 2013
(₹ in Crores)

|  |  | STANDALONE |  |  |  |  | CONSOLIDATED |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Particulars |  | $\begin{gathered} 3 \text { months } \\ \text { ended } \\ 31.03 .2013 \end{gathered}$ | Corresponding 3 months ended 31.03 .2012 in the previous year | Preceding3 <br> months <br> ended31.12 .2012 | Twelve Months ended 31.03.2013 | Twelve Months ended 31.03.2012 | Twelve Months ended 31.03.2013 | Twelve Months <br> ended <br> 31.03.2012 |
|  |  |  |  | (Unaudited) |  |  |  |  |
| GROSS INCOME <br> GROSS SALES / INCOME FROM OPERATIONS EXCISE DUTIES |  |  |  |  |  |  | $\begin{aligned} & \hline 45102.45 \\ & 43920.76 \\ & 12597.31 \\ & \hline \end{aligned}$ |  |
| INCOME FROM OPERATIONS <br> a) NET SALES / INCOME FROM OPERATIONS (Net of Excise Duty) | (1) <br> (2) <br> (3) | $\begin{array}{r} 8180.30 \\ 77.10 \\ 8257.40 \\ \hline \end{array}$ | $\begin{array}{r} 6861.35 \\ 88.61 \\ 6949.96 \\ \hline \end{array}$ | $\begin{array}{r} 7627.07 \\ 84.01 \\ 7711.08 \\ \hline \end{array}$ | $\begin{array}{r} 29605.58 \\ 295.69 \\ 29901.27 \end{array}$ | $\begin{array}{r} 24798.43 \\ 349.03 \\ 25147.46 \end{array}$ | $\begin{array}{r} 31323.45 \\ 304.09 \\ 31627.54 \end{array}$ | $\begin{array}{r} 26179.52 \\ 345.91 \\ 26525.43 \end{array}$ |
|  |  |  |  |  |  |  |  |  |
| EXPENSES |  |  |  |  |  |  |  |  |
| a) Cost of materials consumed |  | 2414.05 | 1881.99 | 2374.48 | 8936.21 | 7659.81 | 9069.82 | 7808.75 |
| b) Purchases of stock-in -trade |  | 868.46 | 593.65 | 646.52 | 3375.92 | 2037.21 | 3305.23 | 1921.18 |
| c) Changes in inventories of finished goods, work-in-progress <br> and stock-in-trade |  | 265.27 | 328.83 | 56.00 | (246.35) | (65.59) | (256.84) | (85.74) |
| d) Employee benefits expense |  | 343.40 | 331.51 | 346.22 | 1387.01 | 1257.62 | 2145.63 | 1935.11 |
| e) Depreciation and amortisation expense |  | 206.69 | 188.04 | 205.22 | 795.56 | 698.51 | 859.11 | 745.48 |
| f) Other expenses |  | 1659.90 | 1538.23 | 1430.10 | 5820.97 | 5409.79 | 6189.36 | 5736.35 |
| TOTAL EXPENSES | (4) | 5757.77 | 4862.25 | 5058.54 | 20069.32 | 16997.35 | 21312.31 | 18061.13 |
| PROFIT FROM OPERATIONS BEFORE OTHER INCOME AND FINANCE COSTS (3-4) | (5) | 2499.63 | 2087.71 | 2652.54 | 9831.95 | 8150.11 | 10315.23 | 8464.30 |
| OTHER INCOME | (6) | 253.98 | 195.48 | 329.80 | 938.70 | 825.34 | 877.60 | 784.35 |
| PROFIT FROM ORDINARY ACTIVITIES BEFORE FINANCE COSTS (5+6) | (7) | 2753.61 | 2283.19 | 2982.34 | 10770.65 | 8975.45 | 11192.83 | 9248.65 |
| FINANCE COSTS | (8) | 24.27 | 14.83 | 25.15 | 86.47 | 77.92 | 87.18 | 80.50 |
|  |  |  |  |  |  |  |  |  |
| PROFIT FROM ORDINARY ACTIVITIES BEFORE TAX (7-8) | (9) | 2729.34 | 2268.36 | 2957.19 | 10684.18 | 8897.53 | 11105.65 | 9168.15 |
| TAX EXPENSE | (10) | 801.36 | 654.00 | 905.34 | 3265.79 | 2735.16 | 3412.07 | 2845.76 |
| NET PROFIT FOR THE PERIOD (9-10) | (11) | 1927.98 | 1614.36 | 2051.85 | 7418.39 | 6162.37 | 7693.58 | 6322.39 |
| SHARE OF PROFIT/(LOSS) OF ASSOCIATES | (12) | N.A. | N.A. | N.A. | N.A. | N.A. | 10.87 | 11.28 |
| MINORITY INTERESTS | (13) | N.A. | N.A. | N.A. | N.A. | N.A. | 96.38 | 75.53 |
| NET PROFIT AFTER TAXES, MINORITY INTEREST AND SHARE OF PROFIT/(LOSS) OF ASSOCIATES (11+12-13) | (14) | 1927.98 | 1614.36 | 2051.85 | 7418.39 | 6162.37 | 7608.07 | 6258.14 |
| PAID UP EQUITY SHARE CAPITAL <br> (Ordinary shares of ₹ 1 /- each) | (15) | 790.18 | 781.84 | 787.83 | 790.18 | 781.84 | 790.18 | 781.84 |
| RESERVES EXCLUDING REVALUATION RESERVES | (16) | - | - | - | 21444.92 | 17957.00 | 22265.63 | 18573.98 |
| EARNINGS PER SHARE (of ₹ 1 -- each) (not annualised): <br> (a) Basic (₹) <br> (b) Diluted (₹) | (17) | $\begin{array}{r} 2.44 \\ 2.41 \\ \hline \end{array}$ | $\begin{aligned} & 2.07 \\ & 2.04 \\ & \hline \end{aligned}$ | 2.61 <br> 2.57 | $\begin{array}{r} 9.45 \\ 9.33 \\ \hline \end{array}$ | 7.93 <br> 7.84 | 9.69 <br> 9.56 | 8.05 <br> 7.96 |


| A. Particulars of Shareholding | $\begin{array}{r} 3 \text { months } \\ \text { ended } \\ 31.03 .2013 \end{array}$ | Corresponding 3 months ended 31.03.2012 in the previous year | Preceding3 <br> months <br> ended31.12 .2012 | Twelve Months <br> ended <br> 31.03.2013 | Twelve Months <br> ended <br> 31.03.2012 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1. PUBLIC SHAREHOLDING |  |  |  |  |  |
| - NUMBER OF SHARES | 7878339017 | 7794273319 | 7854708537 | 7878339017 | 7794273319 |
| PERCENTAGE OF SHAREHOLDING | 99.70 | 99.69 | 99.70 | 99.70 | 99.69 |
| 2. PROMOTERS AND PROMOTER GROUP SHAREHOLDING | Nil | Nil | Nil | Nil | Nil |
| a) Pledged/Encumbered | N.A. | N.A. | N.A. | N.A. | N.A. |
| b) Non-encumbered | N.A. | N.A. | N.A. | N.A. | N.A. |


| B. Investor Complaints | $\mathbf{3}$ months <br> ended <br> $\mathbf{3 1 . 0 3 . 2 0 1 3}$ |
| :--- | :---: |
|  | Nil |
| Pending at the beginning of the quarter | 2 |
| Received during the quarter | 2 |
| Disposed off during the quarter | Nil |
| Remaining unresolved at the end of the quarter |  |

Notes :
(i)

The audited Fin
(ii) Figures for the previous periods are re-classified / re-arranged / re-grouped, wherever necessary, to correspond with the current period's classification / disclosure.
(iii) The figures for the last quarter are the balancing figures between the audited figures in respect of the full financial year and the year to date figures upto the third quarter of the financial year.
(iv) The Company does not have any Exceptional or Extraordinary item to report for the above periods.
(v) Gross Income comprises Gross Sales / Income from Operations, Other Operating Income and Other Income.
(vi) The launch and rollout costs of the Company's brands 'Fiama Di Wills', 'Vivel' and 'Superia' covering the range of personal care products of soaps, face washes, shower gels, shampoos, conditioners and skin care, and the continuing significant brand building costs of the Foods businesses are reflected under 'Other expenses' stated above and in Segment Results under 'FMCG-Others'
(vii) During the quarter, $2,35,54,480$ Ordinary Shares of ₹ $1 /$ - each were issued and allotted under the Company's Employee Stock Option Schemes. Consequently, the issued and paid-up Share Capital of the Company as on 31st March, 2013 stands increased to ₹ $7,90,18,33,110 /$-.
(viii) The Board of Directors of the Company has recommended a dividend of ₹ 5.25 per Ordinary Share of ₹ $1 /-$ each for the financial year ended 31 st March, 2013 and the dividend, if declared, will be paid on Monday, 29th July, 2013 to those members entitled thereto.
(ix) The Register of Members of the Company shall remain closed for the purpose of dividend from Tuesday, 4th June, 2013 to Friday, 7th June, 2013, both days inclusive
(x) The 102nd Annual General Meeting of the Company has been convened for Friday, 26th July, 2013.


Audited Segment-wise Revenue, Results and Capital Employed for the
Quarter and Twelve Months ended 31st March, 2013

|  | STANDALONE |  |  |  |  | CONSOLIDATED |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Quarter } \\ \text { ended } \\ 31.03 .2013 \end{gathered}$ | $\begin{gathered} \text { Quarter } \\ \text { ended } \\ 31.03 .2012 \end{gathered}$ | Quarter ended 31.12 .2012 | Twelve Months ended 31.03.2013 | Twelve Months ended 31.03 .2012 | Twelve Months ended 31.03 .2013 | Twelve Months ended 31.03 .2012 |
|  |  |  | (Unaudited) |  |  |  |  |
| 1. Segment Revenue <br> a) FMCG <br> - Cigarettes <br> - Gross <br> - Net <br> - Others - Gross <br> - Net | $\begin{aligned} & 6698.73 \\ & 3623.23 \\ & 2043.26 \\ & 2036.20 \end{aligned}$ | $\begin{aligned} & 5684.84 \\ & 3249.88 \\ & 1623.04 \\ & 1616.50 \end{aligned}$ | $\begin{aligned} & 6808.49 \\ & 3657.36 \\ & 1789.47 \\ & 1782.70 \end{aligned}$ | $\begin{array}{r} 25987.20 \\ 13969.98 \\ 7012.38 \\ 6982.75 \end{array}$ | $\begin{array}{r} 22250.41 \\ 12324.41 \\ 5544.55 \\ 5525.64 \end{array}$ | $\begin{array}{r} 27136.12 \\ 14738.38 \\ 7037.71 \\ 6997.86 \end{array}$ | $\begin{array}{r} 23232.32 \\ 12954.32 \\ 5563.72 \\ 5544.57 \end{array}$ |
| Total FMCG - Gross | 8741.99 | 7307.88 | 8597.96 | 32999.58 | 27794.96 | 34173.83 | 28796.04 |
| - Net | 5659.43 | 4866.38 | 5440.06 | 20952.73 | 17850.05 | 21736.24 | 18498.89 |
| b) Hotels $\begin{aligned} & \text { - Gross } \\ & - \text { Net }\end{aligned}$ | $\begin{aligned} & 315.55 \\ & 31545 \end{aligned}$ | $\begin{aligned} & 285.90 \\ & 285.84 \end{aligned}$ | $\begin{aligned} & 309.47 \\ & 309.46 \end{aligned}$ | $\begin{aligned} & 1074.39 \\ & 1074.22 \end{aligned}$ | $\begin{aligned} & 1006.30 \\ & 1006.16 \end{aligned}$ | $\begin{aligned} & 1138.89 \\ & 110007 \end{aligned}$ | 1074.78 1074.66 |
| c) Agri Business - Gross | $1854.46$ <br> 1854.46 | $\begin{aligned} & 1414.22 \\ & 1414.22 \end{aligned}$ | $\begin{aligned} & 1630.97 \\ & 1630.97 \end{aligned}$ | $\begin{aligned} & 7200.73 \\ & 7200.73 \end{aligned}$ | $5695.31$ <br> 5695.31 | $\begin{aligned} & 7200.73 \\ & 7200.73 \end{aligned}$ | $5695.31$ $5695.31$ |
| d) Paperboards, Paper \& Packaging - Gross | $\begin{aligned} & 1124.93 \\ & 1057.50 \end{aligned}$ | $\begin{array}{r} 1032.92 \\ 979.94 \end{array}$ | $\begin{aligned} & 1129.62 \\ & 1061.55 \end{aligned}$ | $\begin{aligned} & 4504.37 \\ & 4236.75 \end{aligned}$ | $\begin{aligned} & 4129.79 \\ & 3923.35 \end{aligned}$ | $\begin{aligned} & 4504.37 \\ & 4236.75 \end{aligned}$ | $\begin{aligned} & 4129.79 \\ & 3923.35 \end{aligned}$ |
| e) Others <br> - Gross <br> - Net | - | - | - | - | - | $\begin{aligned} & 1245.96 \\ & 1232.38 \end{aligned}$ | $\begin{array}{r} 1020.87 \\ 992.38 \end{array}$ |
| Total - Gross | 12036.93 | 10040.92 | 11668.02 | 45779.07 | 38626.36 | 48263.78 | 40716.79 |
| - Net | 8886.84 | 7546.38 | 8442.04 | 33464.43 | 28474.87 | 35544.82 | 30184.59 |
| Less: Inter-segment revenue - Gross <br> - Net | $\begin{aligned} & 7 \\ & 706.54 \\ & \hline \end{aligned}$ | $\begin{aligned} & 704.35 \\ & 685.03 \end{aligned}$ | $\begin{aligned} & 843.35 \\ & 814.97 \end{aligned}$ | $\begin{aligned} & 3969.25 \\ & 3858.85 \end{aligned}$ | $\begin{aligned} & 3754.50 \\ & 3676.44 \end{aligned}$ | $\begin{aligned} & 4343.02 \\ & 4221.37 \end{aligned}$ | $\begin{aligned} & 4099.34 \\ & 4005.07 \end{aligned}$ |
| Gross sales / Income from operations | 11304.75 | 9336.57 | 10824.67 | 41809.82 | 34871.86 | 43920.76 | 36617.45 |
| Net sales / Income from operations | 8180.30 | 6861.35 | 7627.07 | 29605.58 | 24798.43 | 31323.45 | 26179.52 |

Quarter and Twelve Months ended 31st March, 2013

|  | STANDALONE |  |  |  |  | CONSOLIDATED |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Quarter } \\ \text { ended } \\ 31.03 .2013 \end{gathered}$ | $\begin{gathered} \hline \text { Quarter } \\ \text { ended } \\ 31.03 .2012 \end{gathered}$ | $\begin{gathered} \hline \text { Quarter } \\ \text { ended } \\ 31.12 .2012 \end{gathered}$ | Twelve Months ended 31.03.2013 | Twelve Months ended 31.03 .2012 | Twelve Months ended 31.03.2013 | Twelve Months ended 31.03.2012 |
|  |  |  | (Unaudited) |  |  |  |  |
| 2. Segment Results |  |  |  |  |  |  |  |
| a) FMCG - Cigarettes <br> - Others | $\begin{array}{r} 2112.42 \\ 11.87 \\ \hline \end{array}$ | $\begin{gathered} 1757.88 \\ (16.68) \\ \hline \end{gathered}$ | $\begin{gathered} 2233.54 \\ (23.98) \\ \hline \end{gathered}$ | $\begin{gathered} 8325.94 \\ (81.26) \\ \hline \end{gathered}$ | $\begin{array}{r} 6907.67 \\ (195.49) \\ \hline \end{array}$ | $\begin{gathered} 8694.42 \\ (88.90) \\ \hline \end{gathered}$ | $\begin{array}{r} 7191.24 \\ (215.08) \\ \hline \end{array}$ |
| Total FMCG | 2124.29 | 1741.20 | 2209.56 | 8244.68 | 6712.18 | 8605.52 | 6976.16 |
| b) Hotels | 40.63 | 82.88 | 55.49 | 137.65 | 279.37 | 149.29 | 294.29 |
| c) Agri Business | 127.54 | 105.56 | 172.63 | 731.28 | 643.15 | 731.28 | 643.15 |
| d) Paperboards, Paper \& Packaging | 188.13 | 195.80 | 228.58 | 963.95 | 936.78 | 963.95 | 936.78 |
| e) Others | - | - | - | - | - | 136.32 | 93.64 |
| Total | 2480.59 | 2125.44 | 2666.26 | 10077.56 | 8571.48 | 10586.36 | 8944.02 |
| Less: i) Interest | 24.27 | 14.83 | 25.15 | 86.47 | 77.92 | 87.18 | 80.50 |
| ii) Other un-allocable (income) net of unallocable expenditure | (273.02) | (157.75) | (316.08) | (693.09) | (403.97) | (606.47) | (304.63) |
| Profit Before Tax | 2729.34 | 2268.36 | 2957.19 | 10684.18 | 8897.53 | 11105.65 | 9168.15 |
| Tax Expense | 801.36 | 654.00 | 905.34 | 3265.79 | 2735.16 | 3412.07 | 2845.76 |
| Profit After Tax | 1927.98 | 1614.36 | 2051.85 | 7418.39 | 6162.37 | 7693.58 | 6322.39 |
| 3. Capital Employed |  |  |  |  |  |  |  |
| a) FMCG - Cigarettes * <br> - Others | $\begin{array}{r} 4953.40 \\ 2531.89 \\ \hline \end{array}$ | $\begin{aligned} & 3599.31 \\ & 1988.99 \\ & \hline \end{aligned}$ | $\begin{aligned} & 4525.03 \\ & 2358.33 \end{aligned}$ | $\begin{array}{r} 4953.40 \\ 2531.89 \\ \hline \end{array}$ | $\begin{aligned} & 3599.31 \\ & 1988.99 \\ & \hline \end{aligned}$ | $\begin{aligned} & 5281.88 \\ & 2550.24 \end{aligned}$ | $\begin{aligned} & 3903.89 \\ & 2019.25 \end{aligned}$ |
| Total FMCG | 7485.29 | 5588.30 | 6883.36 | 7485.29 | 5588.30 | 7832.12 | 5923.14 |
| b) Hotels | 3459.90 | 3237.59 | 3415.54 | 3459.90 | 3237.59 | 4012.30 | 3385.49 |
| c) Agri Business | 1256.56 | 1701.65 | 1476.35 | 1256.56 | 1701.65 | 1399.36 | 1818.38 |
| d) Paperboards, Paper \& Packaging | 4958.27 | 4353.89 | 4719.18 | 4958.27 | 4353.89 | 4953.13 | 4352.16 |
| e) Others | - | - | - | - | - | 580.94 | 548.48 |
| Total Segment Capital Employed | 17160.02 | 14881.43 | 16494.43 | 17160.02 | 14881.43 | 18777.85 | 16027.65 |
|  States' appeals are pending before Courts. These have been included under 'Unallocated Corporate Liabilities'. |  |  |  |  |  |  |  |

Notes :
(1) The Company's corporate strategy aims at creating multiple drivers of growth anchored on its core competencies. The Company is currently focused on four business groups : FMCG, Hotels, Paperboards, Paper \& Packaging and Agri Business. The Company's organisational structure and governance processes are designed to support effective management of multiple businesses while retaining focus on each one of them.
(2) The business groups comprise the following:

| FMCG$:$ Cigarettes Cigarettes, Cigars and Smoking Mixtures. <br> Branded Packaged Foods Businesses (Bakery and Confectionery Foods;   |  |  |
| :--- | :--- | :--- |
| Hotels | - | Snack Foods; Staples, Spices and Ready to Eat Foods); Apparel; Education <br> and Stationery Products; Personal Care Products; Safety Matches and <br> Agarbattis. |
| Paperboards, Paper \& Packaging | - | Hoteliering. |
| Agri Business | Paperboards, Paper including Specialty Paper \& Packaging including <br> Flexibles. |  |
| Others (In Consolidated Segment) | - | Agri commodities such as soya, spices, coffee and leaf tobacco. |

(3) Segment results of 'FMCG: Others' are after considering significant business development, brand building and gestation costs of the Branded Packaged Foods businesses and Personal Care Products business.
(4) ITC Grand Chola, the Company's 600-key super premium integrated luxury hotel complex in Chennai was inaugurated on 15 th September, 2012. The Hotel has been accredited as the World's largest LEED Platinum rated hotel, in the new construction category. The segment results of 'Hotels' for the quarter and year ended 31st March, 2013 reflect the gestation cost of the newly opened property.
(5) The Company's Agri Business markets agri commodities in the export and domestic markets; supplies agri raw materials to the Branded Packaged Foods businesses and sources leaf tobacco for the Cigarettes business. The segment results for the year are after absorbing costs relating to the strategic e-Choupal initiative.
(6) Figures for the corresponding previous periods are re-arranged, wherever necessary, to conform to the figures of the current period.

