

SHAREHOLDER REFERENCER

Unclaimed Dividend

Pursuant to Section 205A of the Companies Act, 1956, unclaimed dividend for the years prior to and including the financial year 1993-94 has been transferred to the General Revenue Account of the Central Government and the unclaimed dividend for the financial year 1994-95 has been transferred to the Investor Education and Protection Fund established by the Central Government (IEPF) pursuant to Section 205C of the Companies Act, 1956.

Shareholders who have not encashed their dividend warrant(s) relating to financial year(s) up to and including 1993-94 are requested to claim such dividend from the Registrar of Companies, West Bengal, Govt. of India, Nizam Palace, M. S. Office Building, 234/4, A.J.C. Bose Road, Kolkata 700 020, in the prescribed form, which can be downloaded from the Company's website, www.itcportal.com under the section 'Investor Relations', or can be furnished by ISC on request. However, no claim shall lie either with IEPF or the Company, in terms of Section 205C of the Companies Act, 1956, in respect of the unclaimed dividend transferred to IEPF for the financial year 1994-95.

The dividend for the following years remaining unclaimed for 7 years will be transferred by the Company to IEPF according to the schedule given below. Communication has been sent by the Company to the respective Shareholders advising them to lodge their claims with respect to unclaimed dividend for the financial year 1995-96, which will be due for transfer to IEPF later this year. Once the unclaimed dividend is transferred to IEPF, no claim shall lie in respect thereof.

ITC Limited

Financial Year	Dividend Identification No.	Date of Declaration of Dividend	Total Dividend (Rs.)	Unclaimed Dividend as on 31/03/03		Due for transfer to IEPF on
				(Rs.)	%	
1995-96	66th	22nd August, 1996	61,35,37,260.00	59,56,234.50	0.97	10th October, 2003*
1996-97	67th	27th August, 1997	98,16,59,616.00	96,63,567.60	0.98	15th October, 2004
1997-98	68th	12th August, 1998	1,10,43,67,068.00	1,00,29,242.00	0.91	29th September, 2005
1998-99	69th	30th July, 1999	1,34,97,81,972.00	1,15,88,726.00	0.86	17th September, 2006
1999-00	70th	28th July, 2000	1,84,06,11,780.00	1,67,78,089.00	0.91	15th September, 2007
2000-01	71st	3rd August, 2001	2,45,41,49,040.00	2,74,39,778.35	1.12	9th September, 2008
2001-02	72nd	26th July, 2002	3,34,14,27,743.00	3,75,16,853.17	1.12	31st August, 2009

* In respect of the 66th Dividend, only those claims which are received by ISC by 9th October, 2003 will be entertained.

Erstwhile ITC Bhadrachalam Paperboards Limited

Financial Year	Dividend Identification No.	Date of Declaration of Dividend	Total Dividend (Rs.)	Unclaimed Dividend as on 31/03/03		Due for transfer to IEPF on
				(Rs.)	%	
1995-96	13th	30th August, 1996	13,21,40,077.00	5,38,889.00	0.41	18th October, 2003*
1996-97	14th	26th September, 1997	6,47,99,405.00	3,70,072.00	0.57	14th November, 2004

* In respect of the 13th Dividend, only those claims which are received by ISC by 17th October, 2003 will be entertained.

Bank Details

Shareholders holding Shares in physical form are requested to notify / send the following to ISC to facilitate better servicing:-

- any change in their address / mandate / bank details, and
- particulars of the bank account in which they wish their dividend to be credited, in case the same have not been furnished earlier.

Shareholders are advised that respective bank details and address as furnished by them or by NSDL / CDSL to the Company, for Shares held in the physical form and in the dematerialised form respectively, will be printed on dividend warrants so as to protect against fraudulent encashment.

Shareholders who wish to receive dividend in a bank account other than the one specified by them while opening their Depository Account, may notify their Depository Participants (DPs) of such change in bank account. Shareholders are also requested to furnish complete details of their respective bank accounts including the MICR code of the bank to their DPs.

Electronic Clearing Service (ECS) Facility

The Company, with respect to payment of dividend, provides the facility of ECS to Shareholders at the following cities, as permitted by the Reserve Bank of India / State Bank of India:

Ahmedabad, Bangalore, Bhubaneshwar, Chandigarh, Chennai, Cochin, Coimbatore, Delhi, Ghaziabad, Guwahati, Hyderabad, Jaipur, Kanpur, Kolkata, Lucknow, Mumbai, Nagpur, Patna, Surat, Thiruvananthapuram and Vadodara.

Shareholders holding Shares in the physical form who now wish to avail the ECS facility, may authorise the Company by sending their ECS mandate, in the prescribed form to the Company, in case the same has not been furnished earlier. The ECS mandate form can be downloaded from the Company's website, www.itcportal.com under the section 'Investor Relations', or can be furnished by ISC on request.

Nomination Facility

Shareholders, holding Shares in physical form and desirous of making / changing nomination in respect of their shareholding in the Company, as permitted under Section 109A of the Companies Act, 1956, may submit to ISC the prescribed Form 2B, which can be downloaded from the Company's website, www.itcportal.com under the section 'Investor Relations'.

Form 2B is also enclosed with the Notice convening the 92nd Annual General Meeting, as a measure of investor service.

Depository Services

Shareholders may write to the respective Depository or to ISC for guidance on depository services.

Address for Correspondence with Depository

National Securities Depository Limited
Trade World, 4th floor
Kamala Mills Compound
Senapati Bapat Marg, Lower Parel
Mumbai 400 013

Central Depository Services (India) Limited
Phiroze Jeejeebhoy Towers
28th floor, Dalal Street
Mumbai 400 023

Telephone nos. : 022-24972964-70
Facsimile nos. : 022-24972993/24976351
e-mail : info@nsdl.co.in
website : www.nsdl.co.in

Telephone nos. : 022-22723333/22723224
Facsimile no. : 022-22723199
e-mail : investors@cdslindia.com
website : www.cdslindia.com

Address for Correspondence with ISC

Investor Service Centre
ITC Limited
37 Jawaharlal Nehru Road
Kolkata 700 071
India

Telephone nos. : 033-22886426
033-22880034
Facsimile no. : 033-22882358
e-mail : itcisc@vsnl.net

Shareholders holding Shares in the dematerialised form should address their correspondence to their respective DPs, other than for dividend, which should be addressed to ISC.