

SHAREHOLDER REFERENCER

Unclaimed Dividend

Pursuant to Section 205A of the Companies Act, 1956, unclaimed dividend for the years prior to and including the financial year 1993-94 has been transferred to the General Revenue Account of the Central Government and the unclaimed dividend for the financial years 1994-95 & 1995-96 has been transferred to the Investor Education and Protection Fund established by the Central Government (IEPF) pursuant to Section 205C of the Companies Act, 1956.

Shareholders who have not encashed their dividend warrants relating to financial year(s) up to and including 1993-94 are requested to claim such dividend from the Registrar of Companies, West Bengal, Govt. of India, Nizam Palace, 2nd MSO Building, 234/4, A.J.C. Bose Road, Kolkata 700 020, in the prescribed form, which can be downloaded from the Company's corporate website www.itcportal.com under the section 'Investor Relations', or can be furnished by ISC on request.

The dividend for the following years, if unclaimed for 7 years, will be transferred by the Company to IEPF according to the schedule given below. Attention is drawn that the unclaimed dividend for the financial year 1996-97 will be due for transfer to IEPF later this year. Communication has been sent by the Company to the respective Shareholders advising them to lodge their claims with respect to unclaimed dividend.

Once unclaimed dividend is transferred to IEPF, no claim shall lie in respect thereof either with IEPF or the Company.

ITC Limited

Financial Year	Dividend Identification No.	Date of Declaration of Dividend	Total Dividend (Rs.)	Unclaimed Dividend as on 31/03/04		Due for transfer to IEPF on
				(Rs.)	%	
1996-97	67th	27th August, 1997	98,16,59,616.00	90,37,759.60	0.92	15th October, 2004*
1997-98	68th	12th August, 1998	1,10,43,67,068.00	95,66,261.00	0.87	29th September, 2005
1998-99	69th	30th July, 1999	1,34,97,81,972.00	1,08,54,417.00	0.80	17th September, 2006
1999-00	70th	28th July, 2000	1,84,06,11,780.00	1,52,65,835.00	0.83	15th September, 2007
2000-01	71st	3rd August, 2001	2,45,41,49,040.00	2,49,98,190.35	1.02	9th September, 2008
2001-02	72nd	26th July, 2002	3,34,14,27,743.00	3,25,80,437.17	0.98	31st August, 2009
2002-03	73rd	25th July, 2003	3,71,26,78,290.00	3,22,91,970.00	0.87	30th August, 2010

* In respect of the 67th Dividend, only those claims which are received by ISC by 14th October, 2004, will be entertained.

Erstwhile ITC Bhadrachalam Paperboards Limited

Financial Year	Dividend Identification No.	Date of Declaration of Dividend	Total Dividend (Rs.)	Unclaimed Dividend as on 31/03/04		Due for transfer to IEPF on
				(Rs.)	%	
1996-97	14th	26th September, 1997	6,47,99,405.00	3,63,698.00	0.56	14th November, 2004*

* Only those claims which are received by ISC by 13th November, 2004, will be entertained.

Bank Details

Shareholders holding Shares in the physical form are requested to notify / send the following to ISC to facilitate better servicing:-

- i) any change in their address / mandate / bank details, and
- ii) particulars of the bank account in which they wish their dividend to be credited, in case the same have not been furnished earlier.

Shareholders are advised that respective bank details and address as furnished by them or by NSDL / CDSL to the Company, for Shares held in the physical form and in the dematerialised form respectively, will be printed on their dividend warrants as a measure of protection against fraudulent encashment.

Shareholders who wish to receive dividend in a bank account other than the one specified by them while opening their Depository Account, may notify their Depository Participants (DPs) of such change in bank account. Shareholders are also requested to furnish complete details of their respective bank account including the MICR code of the bank to their DPs.

Electronic Clearing Service (ECS) Facility

The Company, with respect to payment of dividend to Shareholders, provides the facility of ECS at the following cities:

Ahmedabad, Bangalore, Bhopal, Bhubaneswar, Chandigarh, Chennai, Coimbatore, Delhi, Guwahati, Hyderabad, Jaipur, Kanpur, Kolkata, Lucknow, Mumbai, Nagpur, Panaji, Pune, Surat, Thiruvananthapuram, Vadodara and Vishakhapatnam.

Shareholders holding Shares in the physical form, who wish to avail the ECS facility, may send their ECS mandate in the prescribed form to the Company, in the event they have not done so earlier. The ECS mandate form can be downloaded from the Company's corporate website www.itcportal.com under the section 'Investor Relations', or can be furnished by ISC on request.

Nomination Facility

Shareholders who hold Shares in the physical form and wish to make / change a nomination in respect of their shareholding in the Company, as permitted under Section 109A of the Companies Act, 1956, may submit to ISC the prescribed Form 2B, which can be downloaded from the Company's corporate website www.itcportal.com under the section 'Investor Relations'.

Form 2B is also enclosed with the Notice convening the 93rd Annual General Meeting, as a measure of investor service.

Depository Services

Shareholders may write to the respective Depository or to ISC for guidance on depository services.

Address for Correspondence with Depository

National Securities Depository Limited
Trade World, 4th floor
Kamala Mills Compound
Senapati Bapat Marg, Lower Parel
Mumbai 400 013

Central Depository Services (India) Limited
Phiroze Jeejeebhoy Towers
28th floor, Dalal Street
Mumbai 400 023

Telephone no. : 022-2499 4200
Facsimile nos. : 022-2497 2993/2497 6351
e-mail : info@nsdl.co.in
website : www.nsdl.co.in

Telephone no. : 022-2272 3333
Facsimile nos. : 022-2272 3199/2272 2072
e-mail : investors@cdslindia.com
website : www.cdslindia.com

Address for Correspondence with ISC

Investor Service Centre
ITC Limited
37 Jawaharlal Nehru Road
Kolkata 700 071
India

Telephone nos. : 033-2288 6426/2288 0034 (With voice mail facility beyond office hours and on holidays)
Facsimile no. : 033-2288 2358
e-mail : itcisc@vsnl.net

Shareholders holding Shares in the dematerialised form should address their correspondence to their respective DPs, other than for dividend, which should be addressed to ISC.

Shareholders are requested to provide their e-mail address, telephone / fax numbers and quote their account numbers / DP ID & Client ID numbers in all correspondence with ISC to facilitate prompt response.