

# Shareholder Information

## AGM Details

Date	Wednesday, 30th July, 2008
Venue	Science City Main Auditorium JBS Haldane Avenue Kolkata 700 046
Time	10.30 a.m.
Book Closure Dates	Friday, 18th July, 2008 to Wednesday, 30th July, 2008 (both days inclusive)
Dividend Payment Date	Thursday, 31st July, 2008

## Registrar & Share Transfer Agents

The in-house Investor Service Centre of the Company (ISC), accredited with ISO 9001: 2000 certification for its investor servicing, provides share registration and other related services. The Company is registered with SEBI as Category II Share Transfer Agent.

## Share and Debenture Transfer Committee

The Share and Debenture Transfer Committee of the Company generally meets every week for approving share transfers. The processing activities with respect to requests received for share transfers are generally completed within five working days from the date of receipt of request. There were no share transfers pending as on 31st March, 2008. The Committee met forty-nine times during the financial year.

The Committee comprised the following:

K. Vaidyanath, Executive Director	- Chairman
B.B. Chatterjee, Company Secretary	- Member
K.S. Suresh, General Counsel	- Member

A. Bose, Assistant Secretary and Head of ISC, is the Secretary to the Committee and is also the Compliance Officer under the Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993.

## Shareholder / Investor Complaints

The Company attended to Shareholder / Investor complaints and other correspondence generally within a period of five working days except where constrained by

disputes or legal impediments. There are some pending cases relating to disputes over title to Shares in which the Company has been made a party. These cases however are not material in nature.

The Company received 5 share related complaints during the financial year ended 31st March, 2008, which translate to 0.001% of the total number of Shareholders of the Company. The said complaints have been resolved.

Nature of Complaints	Nos.	%
Non-receipt of Dividend	1	20
Non-receipt of Share Certificates	1	20
Transmission of Shares	1	20
Issue of Duplicate Share Certificates	1	20
Others	1	20
<b>Total</b>	<b>5</b>	<b>100</b>

The e-mail ID earmarked for investor complaints : [isc@itc.in](mailto:isc@itc.in)

## Dematerialisation of Shares and Liquidity

The Shares of the Company are required to be traded in the dematerialised form and are available for trading under both the Depository Systems in India – NSDL and CDSL. The International Securities Identification Number (ISIN) allotted to the Company's Shares under the Depository System is INE154A01025. The annual custody fee for the financial year 2008-09 has been paid to NSDL and CDSL, the Depositories.

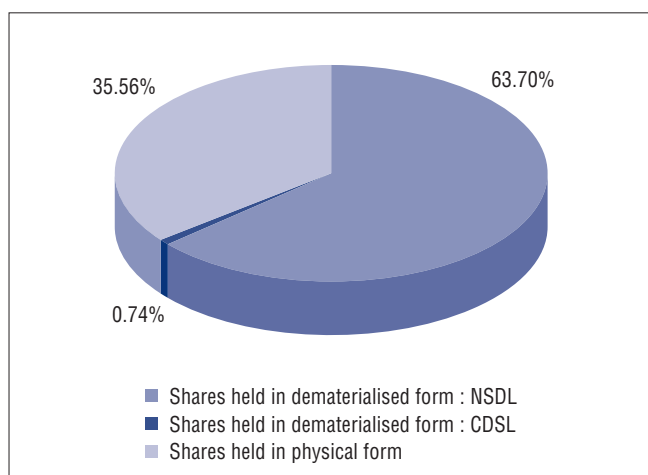
During the year, 1,14,54,152 Shares of the Company, covered in 4,337 requests and constituting 0.3% of the issued and subscribed Share Capital of the Company, were dematerialised. As on 31st March, 2008, 2,42,85,40,199 Shares of the Company constituting 64.44% of the issued and subscribed Share Capital stand dematerialised. The processing activities with respect to requests received for dematerialisation are generally completed within one working day.

The Company's Shares are among the most liquid and actively traded shares on the Indian Stock Exchanges and consistently rank among the top frequently traded shares, both in terms of number of shares traded as well as in terms of value.

### Distribution of Shareholding as on 31st March, 2008

No. of Shares Slab	No. of Shareholders				No. of Shares					
	Physical	Demat	Total	%	Physical	%	Demat	%	Total	%
1 – 5000	45,872	3,26,763	3,72,635	94.69	4,83,68,296	1.28	13,37,28,394	3.55	18,20,96,690	4.83
5001 – 10000	3,293	7,863	11,156	2.84	2,41,00,225	0.64	5,71,15,051	1.52	8,12,15,276	2.16
10001 – 20000	1,332	4,000	5,332	1.36	1,83,79,630	0.49	5,59,06,334	1.48	7,42,85,964	1.97
20001 – 30000	512	1,430	1,942	0.49	1,25,25,425	0.33	3,52,03,798	0.93	4,77,29,223	1.26
30001 – 40000	163	540	703	0.18	56,55,425	0.15	1,87,23,622	0.50	2,43,79,047	0.65
40001 – 50000	101	344	445	0.11	45,20,730	0.12	1,55,42,596	0.41	2,00,63,326	0.53
50001 – 100000	98	527	625	0.16	67,75,695	0.18	3,61,53,320	0.96	4,29,29,015	1.14
100001 and above	48	630	678	0.17	1,21,97,44,425	32.37	2,07,61,67,084	55.09	3,29,59,11,509	87.46
<b>Total</b>	<b>51,419</b>	<b>3,42,097</b>	<b>3,93,516</b>	<b>100.00</b>	<b>1,34,00,69,851</b>	<b>35.56</b>	<b>2,42,85,40,199</b>	<b>64.44</b>	<b>3,76,86,10,050</b>	<b>100.00</b>

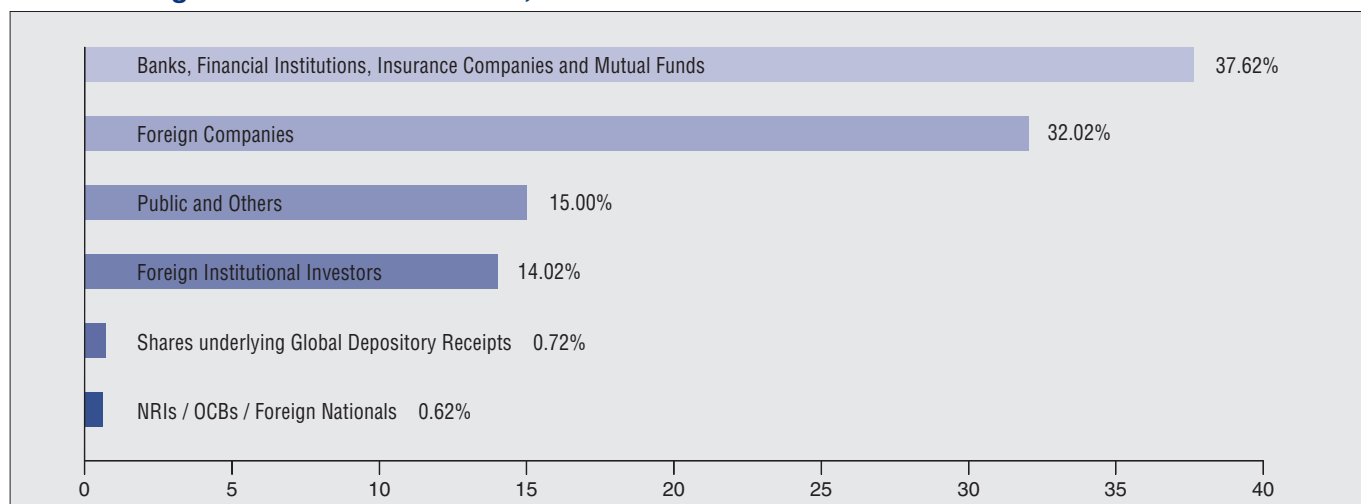
### Shares held in Physical and Dematerialised form as on 31st March, 2008



### Categories of Shareholders as on 31st March, 2008

Category	No. of Shares held	%
Banks, Financial Institutions, Insurance Companies and Mutual Funds	1,41,77,23,355	37.62
Foreign Companies	1,20,68,29,961	32.02
Foreign Institutional Investors	52,83,28,812	14.02
Shares underlying Global Depository Receipts	2,71,09,157	0.72
NRIs / OCBs / Foreign Nationals	2,32,55,469	0.62
Public and Others	56,53,63,296	15.00
<b>Total</b>	<b>3,76,86,10,050</b>	<b>100.00</b>

### Shareholding Pattern as on 31st March, 2008



## Shareholder Information

### Top Ten Shareholders as on 31st March, 2008

Sl. No.	Name of the Shareholder	No. of Shares held	%
1.	Tobacco Manufacturers (India) Limited	99,27,82,440	26.34
2.	Life Insurance Corporation of India*	51,45,84,670	13.65
3.	Unit Trust of India*	44,86,27,748	11.90
4.	Myddleton Investment Co. Limited	16,21,03,980	4.30
5.	The New India Assurance Company Limited	8,90,56,835	2.36
6.	General Insurance Corporation of India	7,50,27,397	1.99
7.	The Oriental Insurance Company Limited	7,32,60,780	1.94
8.	National Insurance Company Limited	6,76,11,110	1.79
9.	Europacific Growth Fund	5,22,70,000	1.39
10.	Rothmans International Enterprises Limited	5,16,51,630	1.37

\*Excludes Mutual Fund holdings.

### Global Depository Receipts

Pursuant to the offer of Global Depository Receipts (GDRs) made by the Company in 1993, 2,71,09,157 GDRs, representing 2,71,09,157 underlying Shares of the Company i.e. 0.72% of the issued and subscribed Share Capital, were outstanding as on 31st March, 2008.

The Company's GDRs are listed on the Luxembourg Stock Exchange (Code: 004660919) at Societe de la Bourse de Luxembourg, 11, av de la Porte-Neuve, L-2227 Luxembourg. The Listing Fee for the calendar year 2008 has been paid.

### Listing of Shares on Stock Exchanges (with Stock Code)

Stock Exchange	Stock Code
National Stock Exchange of India Ltd. Exchange Plaza, Bandra-Kurla Complex Bandra (E) Mumbai 400 051 e-mail : ignse@nse.co.in website : www.nseindia.com	ITC
Bombay Stock Exchange Ltd. Phiroze Jeejeebhoy Towers Dalal Street Mumbai 400 001 e-mail : is@bseindia.com website : www.bseindia.com	500875
The Calcutta Stock Exchange Association Ltd. 7, Lyons Range Kolkata 700 001 e-mail : cseadm@n@cse-india.com website : www.cse-india.com	10000018

Stock Exchange	Reuters Code	Bloomberg
National Stock Exchange of India Ltd.	ITC.NS	NITCL IN
Bombay Stock Exchange Ltd.	ITC.BO	ITC IN

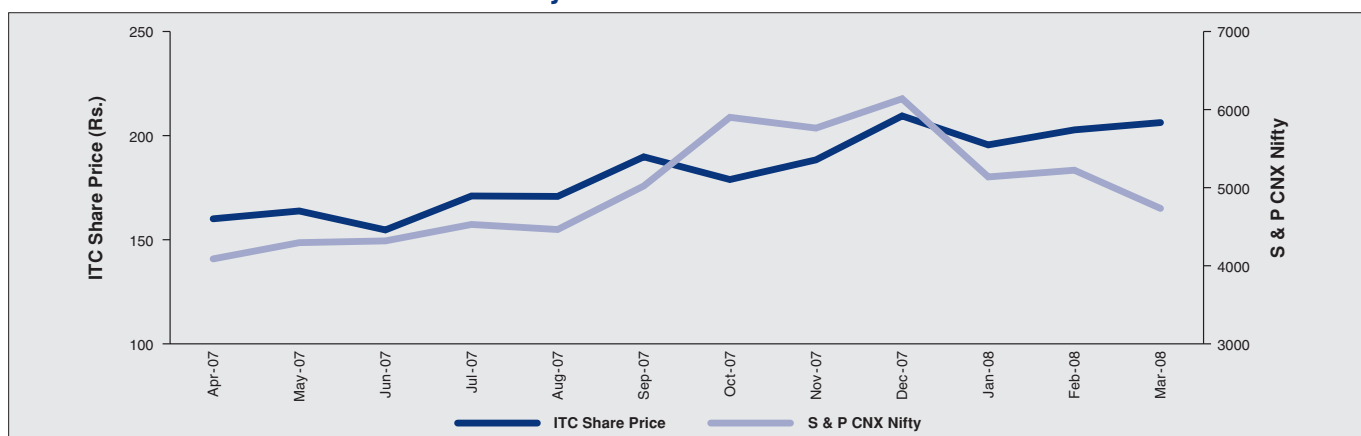
The Listing Fee for the financial year 2008-09 has been paid to the Stock Exchanges.

### Monthly High and Low quotes and Volume of Shares traded on National Stock Exchange (NSE) and Bombay Stock Exchange (BSE)

Year & Month	NSE			BSE		
	High (Rs.)	Low (Rs.)	Volume in 000's (Nos.)	High (Rs.)	Low (Rs.)	Volume in 000's (Nos.)
2007 APRIL	164.00	146.05	9,76,71	164.00	146.15	2,50,33
MAY	172.00	158.90	8,60,03	172.00	158.20	1,97,34
JUNE	165.80	145.00	9,76,97	165.50	150.00	2,09,92
JULY	179.90	145.00	16,20,64	180.00	151.75	3,63,10
AUGUST	174.95	151.75	12,01,91	174.90	151.70	3,01,45
SEPTEMBER	195.00	170.00	10,20,96	194.90	170.00	2,08,89
OCTOBER	192.90	170.25	11,27,40	192.10	170.10	2,83,72
NOVEMBER	214.70	165.00	13,07,61	211.85	165.00	2,35,16
DECEMBER	211.90	184.40	10,44,55	212.05	184.30	2,24,54
2008 JANUARY	239.40	169.00	21,70,92	239.40	170.25	4,82,75
FEBRUARY	213.00	179.00	9,90,96	212.20	181.05	2,33,09
MARCH	210.80	180.35	13,51,13	210.90	180.60	2,25,62

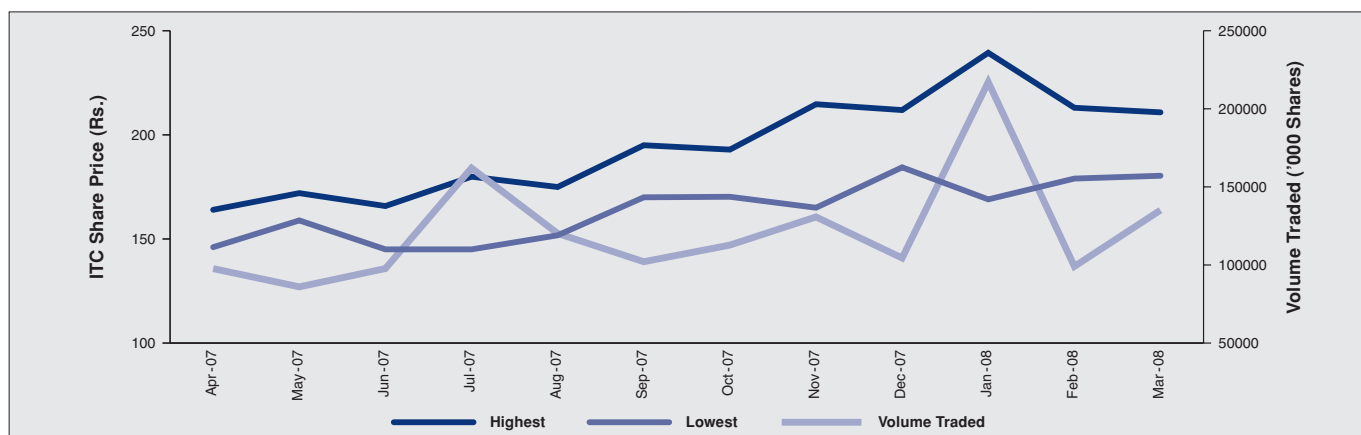
Note – There was no trading in the Company's Shares on the Calcutta Stock Exchange during the last financial year.

### ITC Share Price vis-à-vis S & P CNX Nifty



Note – Indicates monthly closing positions.

### ITC Share Price & Volume traded on NSE



Note – Indicates monthly high & low price and monthly volume.

## Shareholder Information

### Dividend History (Last 10 Years)

Financial Year	Dividend (%)	Total Dividend (Rs. in Crores)
2007-08	350*	1319.01*
2006-07	310	1166.29
2005-06	265**	995.12**
2004-05	310	773.25
2003-04	200	495.36
2002-03	150	371.27
2001-02	135	334.14
2000-01	100	245.41
1999-00	75	184.06
1998-99	55	134.98

\* Subject to approval of Members.

\*\* On the expanded Share Capital arising out of issue of Bonus Shares in the ratio of 1:2.

### Financial Calendar

Financial Year 2008-09		
1	First Quarter Results	July 2008
2	Second Quarter and Half-Year Results	October 2008
3	Third Quarter Results	January 2009
4	Fourth Quarter and Annual Results	May 2009

### Particulars of past three AGMs

AGM	Financial Year	Venue	Date	Time	Special Resolutions passed
96th	2006-07	Science City	27/07/2007	10.30 a.m.	● Appointment of Auditors.
95th	2005-06	Main Auditorium JBS Haldane	21/07/2006	10.30 a.m.	● Appointment of Auditors.
94th	2004-05	Avenue Kolkata 700 046	29/07/2005	10.30 a.m.	<ul style="list-style-type: none"> <li>● Appointment of Auditors.</li> <li>● Stock Option limits for Non-Executive Directors.</li> <li>● Amendment of Articles of Association to reflect increase in the Authorised Share Capital.</li> </ul>

### Postal Ballot

No special resolution requiring a postal ballot was proposed last year. No special resolution requiring a postal ballot is being proposed for the ensuing AGM.

## Plant Locations

### CIGARETTE FACTORIES

#### Bengaluru

1. Meenakunte Village  
Jallahobli  
Bengaluru  
Karnataka 562 157

#### Kolkata

2. 93/1, Karl Marx Sarani  
Kolkata  
West Bengal 700 043

#### Munger

3. Basdeopur P.O.  
District Munger  
Bihar 811 202

#### Saharanpur

4. Sardar Patel Marg  
Saharanpur  
Uttar Pradesh 247 001

### HOTELS

#### Owned Hotels

#### Agra

1. ITC Mughal\*  
Taj Ganj  
Agra 282 001

#### Bengaluru

2. ITC Windsor\*  
25, Golf Course Road  
Bengaluru 560 052

#### Chennai

3. Sheraton Chola Hotel  
Cathedral Road  
Chennai 600 086

#### Jaipur

4. Sheraton Rajputana Hotel  
Palace Road  
Jaipur 302 006

#### Kolkata

5. ITC Sonar\*  
1, JBS Haldane Avenue  
Kolkata 700 046

#### Mumbai

6. ITC Maratha\*  
Sahar  
Mumbai 400 099
7. ITC Grand Central\*  
287, Dr. B. Ambedkar Road  
Parel  
Mumbai 400 012

#### New Delhi

8. ITC Maurya\*  
Diplomatic Enclave  
New Delhi 110 021
9. Sheraton New Delhi Hotel  
District Centre, Saket  
New Delhi 110 017

#### Licensed Hotels

#### Kota

10. WelcomHeritage Umed  
Bhawan Palace  
Station Road  
Kota 324 001

#### Port Blair

11. Fortune Resort Bay Island  
Marine Hill  
Port Blair 744 101

#### Vadodara

12. WelcomHotel Vadodara  
R. C. Dutt Road, Alkapuri  
Vadodara 390 007

#### Hotels Under Operating Services

#### Aurangabad

13. WelcomHotel Rama International  
R-3, Chikalthana  
Aurangabad 431 210

#### Chennai

14. ITC Hotel Park  
Sheraton & Towers  
132, T. T. K. Road  
Chennai 600 018

#### Hyderabad

15. ITC Kakatiya\*  
6-3-1187, Begumpet  
Hyderabad 500 016

#### Visakhapatnam

16. WelcomHotel Grand Bay  
Beach Road  
Visakhapatnam 530 002

### GREEN LEAF THRESHING PLANTS

#### Anaparti

1. Anaparti  
East Godavari District  
Andhra Pradesh 533 342

#### Chirala

2. Chirala  
Prakasam District  
Andhra Pradesh 523 157

### PACKAGING & PRINTING FACTORIES

#### Chennai

1. Tiruvottiyur  
Chennai  
Tamil Nadu 600 019

#### Haridwar

2. Plot No. 1, Sector 11  
Integrated Industrial Estate  
Haridwar  
Uttarakhand 249 403

#### Munger

3. Basdeopur P.O.  
District Munger  
Bihar 811 202

### PAPER & PAPERBOARD MILLS

#### Bollaram

1. Anrich Industrial Estate  
Village Bollaram, Medak District  
Andhra Pradesh 502 325

#### Sarapaka

2. Sarapaka Village  
Khammam District  
Andhra Pradesh 507 128

#### Thekkampatty

3. Thekkampatty Village  
Vivekanandapuram Post  
Mettupalayam Taluk  
Coimbatore District  
Tamil Nadu 641 113

#### Tribeni

4. P. O. Chandrahati  
District Hooghly  
West Bengal 712 504

### FOODS FACTORIES

#### Haridwar

1. Plot No. 1, Sector 11  
Integrated Industrial Estate  
Haridwar  
Uttarakhand 249 403

#### Ranjangaon

2. Plot No. D-1, MIDC  
Ranjangaon, Taluka Shirur  
District Pune  
Maharashtra 412 220

\*Operating under 'The Luxury Collection' brand under Licence from Sheraton International, Inc.

## Shareholder Information

### PERSONAL CARE PRODUCTS FACTORY

#### Haridwar

Plot No. 1, Sector 11  
Integrated Industrial Estate  
Haridwar  
Uttarakhand 249 403

### CHOUPAL SAAGARS - RURAL SERVICES CENTRES

#### Amravati

1. Old Survey No. 12/5, 12/6 & 12/7  
Patwari Halka No. 48  
Mouza Degaon  
Pargana Nandgaon Peth  
Tehsil & District Amravati  
Maharashtra 444 601

#### Badaun

2. Khasra No. 10 & 12/3 (Part)  
Village Khunak  
Tehsil Pargana & District Badaun  
Uttar Pradesh 243 601

#### Chandouli

3. Khasra No. 57 to 62 & 641  
Muhabatpur Village  
Ganj Khwaja  
Pargana Dhoo  
Tehsil Sakaldeeha  
District Chandouli  
Uttar Pradesh 232 104

#### Chindwara

4. Khasra No. 16/1 to 16/7  
Patwari Halka No. 7  
Village Imaliya Bohata  
District Chindwara  
Madhya Pradesh 480 001

#### Dewas

5. Survey No. 295 & 294/2  
Patwari Halka No. 26  
Village Lohar Pipliya  
Tehsil & District Dewas  
Madhya Pradesh 455 001

#### Dhar

6. Plot No. 438  
Village Jaitpura  
Ahmedabad – Indore Road  
Dhar  
Madhya Pradesh 454 001

#### Hardoi

7. Khasra No. 658 & 659  
Village Korriyan  
Pargana Gopamau  
Shahjahanpur Road  
Tehsil & District Hardoi  
Uttar Pradesh 241 001

#### Hathras

8. Khasra No. 21, Village Srinagar  
Pargana & Tehsil Sasni  
District Hathras  
Uttar Pradesh 204 216

#### Itarsi

9. Survey No. 309/1, 309/2 & 310/3  
Village Raisalpur  
Tehsil Itarsi  
District Hoshangabad  
Madhya Pradesh 461 111

#### Jagdishpur

10. Khasra No. 2377-2380  
Village Kathura  
Pargana Jagdishpur  
Tehsil Musafirkhana  
District Sultanpur  
Uttar Pradesh 227 817

#### Mandsaur

11. Patwari Halka No. 14  
Village Azikkhedhi  
Tehsil & District Mandsaur  
Madhya Pradesh 458 001

#### Mhow

12. Village Gawli Palasia  
Patwari Halka No. 20  
Tehsil Ambedkar Nagar, Mhow  
District Indore  
Madhya Pradesh 453 441

#### Nagda

13. Khasra No. 1393, 1394, 1396 & 1397  
Village Pandlya Kala  
District Nagda  
Madhya Pradesh 456 335

#### Parbhani

14. Vasmat Road Parbhani  
Gate No. 803  
Near Water Filter Plant (Assola)  
Parbhani  
Maharashtra 431 401

#### Ratlam

15. Survey No. 107/1, 107/2 & 107/3  
Village Kharakhedi  
Tehsil & District Ratlam  
Madhya Pradesh 457 001

#### Sehore

16. Khasra No. 208 & 209  
Village Rafiqganj  
Tehsil & District Sehore  
Madhya Pradesh 466 001

#### Ujjain

17. Survey No. 433/3, 456 & 458  
Patwari Halka No. 19  
Village Kamed  
Tehsil Ghattia, District Ujjain  
Madhya Pradesh 456 001

#### Vidisha

18. Survey No. 18  
Patwari Halka No. 45  
Village Bais  
Tehsil & District Vidisha  
Madhya Pradesh 464 001

#### Wardha

19. Survey No. 151/1 & 151/4  
Mouza No. 17, Mouza Inzapur  
Tehsil & District Wardha  
Maharashtra 442 001

#### Washim

20. Survey No. 104  
Patwari Halka No. 10  
Mouza Zakalwadi, Akola Road  
Taluka & District Washim  
Maharashtra 444 505

#### Yavatmal

21. Bhumapan No. 15/2A  
Village Parwa  
Taluka & District Yavatmal  
Maharashtra 445 001

### LIFESTYLE RETAILING

#### Design & Technology Centre

##### Gurgaon

86, Industrial Estate, Phase I  
Udyog Vihar, Gurgaon  
Haryana 122 016  
Tel No: 0124-4588200

#### Wills Lifestyle Stores

##### Ahmedabad

1. Shop No. 3, Time Square Building  
C. G. Road, Navrangpura  
Ahmedabad 380 006  
Tel No: 079-26402303
2. Shop No. 231-232  
Iscon Mega Mall  
Near Iscon Temple, Sarkhej  
National Highway  
Ahmedabad 380 054  
Tel No: 079-40026308

##### Bengaluru

3. 6, Brigade Road  
Bengaluru 560 001  
Tel No: 080-41123662
4. Binnamangala, First Stage  
100 Ft. Road  
Indira Nagar  
Bengaluru 560 038  
Tel No: 080-41715665



5. Shop No. 39, Ground Floor  
Total Mall  
Kaikondarahalli Village  
Sarjapur Road  
Bengaluru 560 037  
Tel No: 080-41106326

### Bhubaneswar

6. 794, Shaheed Nagar  
Janpath  
Bhubaneswar 751 007  
Tel No: 0674-2544386

### Chandigarh

7. SCO 14, Sector 17E  
Chandigarh 160 017  
Tel No: 0172-6549856

### Chennai

8. 19, Quaiser Tower  
Khader Nawaz Khan Road  
Nungambakkam  
Chennai 600 034  
Tel No: 044-28332515
9. Shop No. 6  
Chennai Citi Centre  
10 & 11, Dr. Radhakrishna Salai  
Chennai 600 004  
Tel No: 044-43536214

### Dehradun

10. 56, Rajpur Road  
Dehradun 248 001  
Tel No: 0135-2743444

### Ernakulam

11. 40/7182, M. G. Road  
Ernakulam 682 035  
Tel No: 0484-3918800

### Gurgaon

12. Shop No. 17, 18, 19 & 20  
The Metropolitan  
Mehrauli - Gurgaon Road  
Gurgaon 122 002  
Tel No: 0124-4104444
13. Shop No. G 64 & 65  
Ambi Mall, Ambience Island  
National Highway No. 8  
Gurgaon 122 001  
Tel No: 0124-4665492

### Hyderabad

14. Shop No. G 4 & 5  
G. S. Chambers  
Nagarjuna Circle  
Hyderabad 500 082  
Tel No: 040-66364700

### Jaipur

15. Gulab Niwas  
M. I. Road  
Jaipur 302 001  
Tel No: 0141-2360684

### Jammu

16. 5 & 6 Residency Road  
Jammu 180 001  
Tel No: 0191-2573153

### Kanpur

17. Rave 3, Parvati Bagla Road  
Kanpur 208 002  
Tel No: 0512-3042114

### Kolkata

18. 19B, Shakespeare Sarani  
Kolkata 700 071  
Tel No: 033-22826102
19. C-008 & C-010, City Centre  
Block - DC  
Sector 1, Salt Lake  
Kolkata 700 011  
Tel No: 033-23589137
20. Shop No. S026  
South City Mall  
375, Prince Anwar Shah Road  
Kolkata 700 068  
Tel No: 033-40072208

### Lucknow

21. B-1, First Floor  
Fun Republic Mall  
Gomti Nagar  
Lucknow 226 010  
Tel No: 0522-3914398
22. Shop No. 25, Sahara Ganj  
Hazrat Ganj, Shah Nazaf Road  
Lucknow 226 001  
Tel No: 0522-4008401

### Ludhiana

23. 85/4A, The Mall  
Ludhiana 141 001  
Tel No: 0161-2441423
24. Shop No. 44-45, 50-51  
The Westend Mall  
Ferozpur Road  
Ludhiana 141 012  
Tel No: 0161-4644436

### Mumbai

25. Shop No. 2, 3 & 32  
Ruki Mahal Co-operative Housing  
Society Ltd.  
Colaba  
Mumbai 400 005  
Tel No: 022-22818261
26. Plot No. 386, Durga Chambers  
Linking Road, Khar (West)  
Mumbai 400 052  
Tel No: 022-26465503
27. F-8 & 9, Inorbit Mall  
Malad Link Road  
Malad (West)  
Mumbai 400 064  
Tel No: 022-66430498

28. Unit No.10, SSP Building  
LBS Marg, Mulund (West)  
Mumbai 400 080  
Tel No: 022-66490407

29. Unit No. 4 & 5  
Skyzone Level 1, Block 2  
Phoenix Mills Compound  
462 Senapati Bapat Marg  
Lower Parel  
Mumbai 400 013  
Tel No: 022-40040604

30. Shop No. G11, Mega Mall  
Malad Linking Road  
Oshiwara, Andheri (West)  
Mumbai 400 104  
Tel No: 022-40167330

### New Delhi

31. F-41, South Extension-I  
New Delhi 110 049  
Tel No: 011-41645555
32. 10208, Padam Singh Road  
Karol Bagh  
New Delhi 110 005  
Tel No: 011-28750433
33. E-2, Connaught Place  
New Delhi 110 001  
Tel No: 011-23417960
34. M-12, Greater Kailash-I  
New Delhi 110 048  
Tel No: 011-29232555
35. Shop No. GF 10 & 11  
TDI Mall, Plot No. 11  
Shivaji Place, Rajouri Garden  
New Delhi 110 027  
Tel No: 011-25105150
36. Select Citywalk, G 3 & 4  
Ground Floor  
Plot No. A3  
District Centre Saket  
New Delhi 110 017  
Tel No: 011-42658267

### Noida

37. Shop No. G 32  
Noida Amusement Park  
Sector 32A  
Noida 201 301  
Tel No: 0120-2458992

### Panjim

38. 3293, M.G. Road  
Panjim 403 001  
Tel No: 0832-6641222

### Pune

39. 1204/22, Shivaji Nagar  
Junglee Maharaj Road  
Pune 411 004  
Tel No: 020-66019402



## Shareholder Information

40. 11, Moledina Road  
Pune 411 001  
Tel No: 020-26121222

### Raipur

41. Unit No. 12, City Mall 36  
G. E. Road, NH 06  
Raipur 492 006  
Tel No: 0711-6454545

### Ranchi

42. GEL Church-Commercial Complex  
Main Building, Main Road  
Ranchi 834 001  
Tel No: 0651-2330909

### Siliguri

43. Shop No. 20 & 21  
Lower Ground Floor  
Cosmos Mall, Sevoke Road  
Siliguri 734 001  
Tel No: 0353-6453601

### Surat

44. UG - 2, Manav Mandir  
Athawa Lines, Parle Point Circle  
Surat 395 007  
Tel No: 0261-2257283
45. Shop No. 312 & 313  
Second Floor  
Iscon Prozone Mall  
Domas Road  
Surat 395 007  
Tel No: 0261-6454599

### Thiruvananthapuram

46. Shop No. 1, Pan African Plaza  
M.G. Road  
Thiruvananthapuram 695 001  
Tel No: 0471-3012008

### Vadodara

47. Shop No. 42-44, Ground Floor  
Siddharth Complex  
R. C. Dutt Road, Alkapuri  
Vadodara 390 005  
Tel No: 0265-2325764
48. Shop No. 43-44, Basement  
Siddharth Complex  
R. C. Dutt Road, Alkapuri  
Vadodara 390 005  
Tel No: 0265-2321594

### Visakhapatnam

49. Shop No. 1, Rednam Manor  
Dwarka Nagar  
Near Diamond Park  
Visakhapatnam 530 016  
Tel No: 0891-2702881

### Club Stores

#### Bengaluru

50. Bangalore Golf Club

#### Gurgaon

51. Classic Golf Resort

#### Kolkata

52. Tollygunge Club  
53. Royal Calcutta Golf Club

### John Players Stores\*

#### Bengaluru

54. 48, Commercial Street  
Bengaluru 560 001  
Tel No: 080-51185719
55. G-2, Sigma Arcade  
Marathalli, Airport Road  
Bengaluru 500 037  
Tel No: 080-41264344
56. 8th Cross, Malleswaram  
Bengaluru 560 003  
Tel No: 080-23561632
57. Shop No. 1, Total Mall  
Sarjapur Road  
Bengaluru 560 037  
Tel No: 080-41400080

#### Chennai

58. Shop No. 20, Kasi Arcade  
116, Sir Thygaraya Road  
T. Nagar  
Chennai 600 017  
Tel No: 044-28150297
59. No. 68 (Old No. 89)  
Sir Thygaraya Road  
Pondy Bazaar, T. Nagar  
Chennai 600 017  
Tel No: 044-43502651
60. Shop No. 129A  
Spencer Plaza, Phase III  
First Floor, 769, Anna Salai  
Chennai 600 002  
Tel No: 044-52652449
61. Shop No. 145, AA Block  
Third Avenue  
Anna Nagar  
Chennai 600 040  
Tel No: 044-42611257
62. Shop No. 63, 1st Main Road  
Gandhi Nagar, Adyar  
Chennai 600 020  
Tel No: 044-42035939

#### Hyderabad

63. 3-6-198, Sreemukh Complex  
Street No. 11  
Himmayath Nagar  
Hyderabad 500 029  
Tel No: 040-66784479

64. Shop No. 16 & 17  
Upper Ground Floor  
Sonali Mall  
Main Road, Abids  
Hyderabad 500 001  
Tel No: 040-66135345
65. Shop No. 211, Second Floor  
City Centre  
Banjara Hills  
Hyderabad 500 003  
Tel No: 040-27810092
66. Shop No. 16-11-740/5/A/9 & 10  
Opp. Kala Niketan  
Dilsukhnagar  
Hyderabad 500 060  
Tel No: 040-66562102
67. 6-3-882/2 to 24  
Somajiguda X Road  
Hyderabad 500 082  
Tel No: 040-40033339

#### Kolkata

68. Metro Cinema Building  
5, Jawaharlal Nehru Road  
Kolkata 700 013  
Tel No: 033-22288035
69. 25B, Camac Street  
Kolkata 700 016  
Tel No: 033-32963064
70. 14, The Metropolis  
Hiland Park, 1925 Chak Garia  
Kolkata 700 075  
Tel No: 033-24367039
71. 6/1, Lindsay Street  
Kolkata 700 087  
Tel No: 033-22497887
72. 200/2C, R. B. Avenue  
Gariahat  
Kolkata 700 029  
Tel No: 033-24664928
73. 8, Brahma Samaj Road  
Behala  
Kolkata 700 034  
Tel No: 033-24989752

#### Mumbai / Thane

74. Gala No. 4, First Floor  
Ajanta Industrial Estate  
Off L. T. Road, Borivali (West)  
Mumbai 400 092  
Tel No: 022-28656154
75. 20 Cusrow Bagh, Colaba  
Mumbai 400 005  
Tel No: 022-22876461
76. Nakshatra Mall  
Unit No. 21, 22, 23 & 24  
Gokhle Road, Dadar  
Mumbai 400 028  
Tel No: 022-24360794

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| <p>77. Shop No. 2 &amp; 2A, First Floor<br/>Akshay Plaza Co-operative Society<br/>Chembur<br/>Mumbai 400 071<br/>Tel No: 022-25290004</p> <p>78. Shop No. 1, 2, 3 &amp; 4<br/>Nadiadwala Chawl<br/>SV Road, Opp. Paaneri<br/>Andheri (West)<br/>Mumbai 400 058<br/>Tel No: 022-26203660</p> <p>79. Shop No.6-A, Ishkrupa Building<br/>Nehru Nagar<br/>Dombivali (East) 421 201<br/>Tel No: 0251-2447787</p> <p>80. Shop No. F38A<br/>1st Floor, Eternity Mall<br/>Near Eastern Expressway<br/>Tin Hath Naka<br/>Thane (West) 400 601<br/>Tel No: 022-25830838</p> <p>81. New Diwadkar Building<br/>Shivaji Chowk, Agra Road<br/>Kalyan West<br/>District Thane 412 301<br/>Tel No: 0251-2300446</p> <p>82. Shop No. 1<br/>Martuvaibhav Naugar<br/>Vasai West<br/>District Thane 401 202<br/>Tel No: 0250-2335477</p> <p>83. Shop No. 34/35<br/>City Centre Mall<br/>Sector No. 19D<br/>Palm Beech Road<br/>Navi Mumbai<br/>Vashi 400 703<br/>Tel No: 022-27896912</p> <p><b>New Delhi / NCR</b></p> <p>84. D-35, Lajpat Nagar<br/>Central Market - II<br/>New Delhi 110 024<br/>Tel No: 011-46573240</p> <p>85. Shop No. 7/2, West Patel Nagar<br/>New Delhi 110 008<br/>Tel No: 011-25889043</p> <p>86. UG - 05<br/>TDI Mall, Plot No. 11<br/>Shivaji Place, Rajouri Garden<br/>New Delhi 110 027<br/>Tel No: 011-25160440</p> <p>87. F-16, District Centre<br/>Janak Place, Janakpuri<br/>New Delhi 110 058<br/>Tel No: 011-25618031</p> <p>88. P-15, Pandav Nagar<br/>Mayur Vihar<br/>New Delhi 110 091<br/>Tel No: 011-22756180</p> | <p>89. 13/29-30, Rachna Building<br/>Ajmal Khan Road<br/>Karol Bagh<br/>New Delhi 110 005<br/>Tel No: 011-25810440</p> <p>90. Shop No. 188<br/>Sarojini Nagar Market<br/>New Delhi 110 023<br/>Tel No: 011-24676188</p> <p>91. F-14 / 17 Model Town<br/>Phase II<br/>New Delhi 110 009<br/>Tel No: 011-47062048</p> <p>92. B-Block, Shop No. 2<br/>Unitech Mall<br/>Rohini, Sector 11<br/>New Delhi 110 085<br/>Tel No: 011-27572652</p> <p>93. 16 Regal Building<br/>Connaught Place<br/>New Delhi 110 001<br/>Tel No: 011-43565499</p> <p>94. Block C, Opp. Odeon Cinema<br/>Connaught Place<br/>New Delhi 110 001<br/>Tel No: 011- 43575253</p> <p>95. Shop No. FF 101 &amp; 102<br/>Plot No. 12, Laxmi Nagar<br/>District Centre<br/>New Delhi 110 092<br/>Tel No: 011-22446327</p> <p>96. UB-42 / 43, Jawahar Nagar<br/>Kamla Nagar<br/>New Delhi 110 007<br/>Tel No: 011-41530100</p> <p>97. Shop No. 1257A<br/>Main Market, Rani Bagh<br/>Delhi 110 034<br/>Tel No: 011-27022577</p> <p>98. G-8, Ground Floor<br/>Cross River Mall<br/>CBD, Shahadra<br/>Delhi 110 032<br/>Tel No: 011-22308440</p> <p>99. G-54, Laxmi Nagar<br/>Vikas Marg<br/>Delhi 110 092<br/>Tel No: 011-22542495</p> <p>100. FF-33, First Floor, MGF Mall<br/>The Metropolitan<br/>Mehrauli - Gurgaon Road<br/>Gurgaon 122 002<br/>Tel No: 0124-4085706</p> <p>101. Shop No. 106, First Floor<br/>MGF Mega City Mall<br/>Mehrauli - Gurgaon Road<br/>Gurgaon 122 002<br/>Tel No: 0124-4203900</p> | <p>102. UG-10, Omax Mall<br/>Sohna Road<br/>Gurgaon 122 001<br/>Tel No: 0124-4253687</p> <p>103. Shop No. G-53, Ambi Mall<br/>Ground Floor<br/>National Highway 8<br/>Gurgaon 122 001<br/>Tel No: 0124-6451287</p> <p>104. Shop No. 16 &amp; 30<br/>2nd Floor, Centre Stage Mall<br/>Sector 18<br/>Noida 201 301<br/>Tel No: 0120-4351856</p> <p>105. Shop No. 225, Ground Floor<br/>C-134B, Shoprix Shopping Mall<br/>Sector 61<br/>Noida 201 301<br/>Tel No: 0120-2582143</p> <p>106. 205, Second Floor<br/>Noida Amusement Park<br/>Sector 32A<br/>Noida 201 301<br/>Tel No: 0120-4232952</p> <p>107. Shop No. 4, 5 &amp; 6, Arjun Plaza<br/>Jagat Farm, Gamma - 1<br/>Greater Noida 201 301<br/>Tel No: 0120-2322563</p> <p>108. Shop No. F-6, First Floor<br/>Ansal Crown Plaza, Sector 15A<br/>Faridabad 121 001<br/>Tel No: 0129-5014077</p> <p>109. 'SRS BTL'<br/>Barkhal Gurgaon Road<br/>Faridabad 121 005<br/>Tel No: 0129-4090100</p> <p>110. UGF-A103, Manhattan Mall<br/>Sector 20-A<br/>Main Mathura Road<br/>Faridabad 121 003<br/>Tel No: 0129-6462032</p> <p>111. Shop No. 55<br/>First Floor, Shipra Mall<br/>Plot No.9, Vaibhav Khand<br/>Ghaziabad 201 012<br/>Tel No: 0120-3023085</p> <p>112. Shop No. 21 &amp; 22<br/>Pacific Mall<br/>Plot No.1, Site-IV<br/>Sahibabad Industrial Area<br/>Ghaziabad 201 010<br/>Tel No: 0120-3053322</p> <p>113. 24, Gyan Deep Building<br/>Chaudhary More<br/>Ghaziabad 201 002<br/>Tel No: 0120-4112356</p> |
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*\*In addition to the above, there are over 180 John Player Stores spread across the country.*

## Shareholder Referencer

### Unclaimed Dividend

Unclaimed dividend for the years prior to and including the financial year 1999-2000 has been transferred to the General Revenue Account of the Central Government / the Investor Education and Protection Fund established by the Central Government (IEPF), as applicable.

Shareholders who have not encashed their dividend warrants relating to financial year(s) up to and including 1993-94 may claim such dividend (transferred to the General Revenue Account) from the Registrar of Companies, West Bengal, Government of India, Nizam Palace, II MSO Building, 2nd Floor, 234/4 A.J.C. Bose Road, Kolkata 700 020, in the prescribed form. This form can be furnished by the Investor Service Centre of the Company (ISC) on request or can be downloaded from the Company's corporate website [www.itcportal.com](http://www.itcportal.com) under the section 'Investor Relations'.

The dividend for the undernoted years, if unclaimed for 7 years, will be transferred by the Company to IEPF in accordance with the schedule given below. Attention is drawn that the unclaimed dividend for the financial year 2000-01 will be due for transfer to IEPF later this year. Communication has been sent by the Company to the concerned Shareholders advising them to lodge their claims with respect to unclaimed dividend.

Once unclaimed dividend is transferred to IEPF, no claim shall lie in respect thereof.

### ITC Limited

Financial Year	Dividend Identification No.	Date of Declaration of Dividend	Total Dividend (Rs.)	Unclaimed Dividend as on 31/03/2008		Due for transfer to IEPF on
				(Rs.)	%	
2000-01	71st	3rd August, 2001	2,45,41,49,040.00	2,00,13,369.00	0.82	9th September, 2008*
2001-02	72nd	26th July, 2002	3,34,14,27,743.00	2,49,66,763.00	0.75	31st August, 2009
2002-03	73rd	25th July, 2003	3,71,26,78,290.00	2,31,24,905.00	0.62	30th August, 2010
2003-04	74th	30th July, 2004	4,95,35,77,020.00	3,19,77,530.00	0.65	4th September, 2011
2004-05	75th	29th July, 2005	7,73,24,56,356.00	4,79,13,507.00	0.62	3rd September, 2012
2005-06	76th	21st July, 2006	9,95,12,91,267.00	6,90,80,763.00	0.69	26th August, 2013
2006-07	77th	27th July, 2007	11,66,29,29,029.00	9,32,85,279.00	0.80	1st September, 2014

\*It will not be possible to entertain claims received by ISC after 8th September, 2008.

### Erstwhile ITC Hotels Limited

Financial Year	Date of Declaration of Dividend	Total Dividend (Rs.)	Unclaimed Dividend as on 31/03/2008		Due for transfer to IEPF on
			(Rs.)	%	
2000-01	17th August, 2001	3,02,16,492.00	2,96,252.00	0.98	20th September, 2008*
2003-04	14th July, 2004	6,04,32,984.00	6,91,306.00	1.14	18th August, 2011

\*It will not be possible to entertain claims received by ISC after 19th September, 2008.

### Bank Details

Shareholders holding Shares in the physical form are requested to notify / send the following to ISC to facilitate better servicing:-

- any change in their address / mandate / bank details, and
- particulars of the bank account in which they wish their dividend to be credited, in case the same have not been furnished earlier.

Shareholders are advised that respective bank details and addresses as furnished by them or by NSDL / CDSL to the Company, for Shares held in the physical form and in the dematerialised form respectively, will be printed on dividend warrants as a measure of protection against fraudulent encashment.

In the event Shareholders wish to receive dividend in a bank account other than the one specified by them while opening their Depository Account, they may advise the same to their Depository Participants (DPs) furnishing complete details of such bank account including the MICR code.

### Electronic Clearing Service (ECS) Facility

The Company, with respect to payment of dividend, provides the facility of ECS to Shareholders at the following cities:

**Agra, Ahmedabad, Allahabad, Amritsar, Aurangabad, Bengaluru, Bhopal, Bhubaneswar, Chandigarh, Chennai, Cochin, Coimbatore, Dehradun, Delhi, Erode, Gorakhpur, Guwahati, Gwalior, Hyderabad, Indore, Jabalpur, Jaipur, Jammu, Jamshedpur, Jodhpur, Jalandhar, Kanpur, Kolhapur, Kolkata, Lucknow, Ludhiana, Madurai, Mangalore, Mumbai, Mysore, Nagpur, Nashik, Panaji, Patna, Pune, Raipur, Rajkot, Ranchi, Salem, Shimla, Solapur, Surat, Thiruvananthapuram, Tiruchirapalli, Trichur, Udaipur, Vadodara, Varanasi, Vijayawada and Visakhapatnam.**

Shareholders holding Shares in the physical form, who wish to avail the ECS facility, may send their ECS mandate in the prescribed form to the Company, in the event they have not done so earlier. The ECS mandate form can be furnished by ISC on request or can be downloaded from the Company's corporate website [www.itcportal.com](http://www.itcportal.com) under the section 'Investor Relations'.

### Nomination Facility

Shareholders who hold Shares in the physical form and wish to make / change nomination in respect of their shareholding in the Company, may submit to ISC the prescribed Form 2B. This Form can be furnished by ISC on request or can be downloaded from the Company's corporate website [www.itcportal.com](http://www.itcportal.com) under the section 'Investor Relations'.

### Depository Services

Shareholders may write to the respective Depository or to ISC for guidance on depository services.

### Address for Correspondence with Depository

National Securities Depository Limited  
Trade World, 'A' Wing, 4th floor  
Kamala Mills Compound  
Senapati Bapat Marg, Lower Parel  
Mumbai 400 013

Telephone no. : 022-2499 4200  
Facsimile nos. : 022-2497 2993 / 2497 6351  
e-mail : [info@nsdl.co.in](mailto:info@nsdl.co.in)  
website : [www.nsdl.co.in](http://www.nsdl.co.in)

Central Depository Services (India) Limited  
Phiroze Jeejeebhoy Towers, 17th floor  
Dalal Street, Fort  
Mumbai 400 001

Telephone no. : 022-2272 3333  
Facsimile nos. : 022-2272 3199 / 2272 2072  
e-mail : [investors@cdslindia.com](mailto:investors@cdslindia.com)  
website : [www.cdslindia.com](http://www.cdslindia.com)

### Address for Correspondence with ISC

Investor Service Centre  
ITC Limited  
37 Jawaharlal Nehru Road  
Kolkata 700 071  
India

Telephone nos. : 033-2288 6426 / 2288 0034  
Facsimile no. : 033-2288 2358  
e-mail : [isc@itc.in](mailto:isc@itc.in)  
website : [www.itcportal.com](http://www.itcportal.com)

Shareholders holding Shares in the dematerialised form should address their correspondence to their respective DPs, other than for dividend, which should be addressed to ISC.

In all correspondence with ISC, to facilitate prompt response, account numbers / DP ID & Client ID numbers are required to be furnished. Shareholders are requested to also provide their e-mail address and telephone / fax numbers.