

Shareholder Information

AGM Details

Date	Friday, 22nd July, 2016
Venue	Science City Main Auditorium JBS Haldane Avenue Kolkata 700 046
Time	10.00 a.m.
Book Closure Dates	Wednesday, 1st June, 2016 to Friday, 3rd June, 2016 (both days inclusive)
Dividend Payment Date	Monday, 25th July, 2016

Registrar & Share Transfer Agents

The in-house Investor Service Centre of the Company (ISC), accredited with ISO 9001 : 2008 certification for investor servicing, provides share registration and related services. The Company is registered with Securities and Exchange Board of India (SEBI) as Category II Share Transfer Agent and has been granted a certificate of permanent registration by SEBI.

Share and Debenture Transfer Committee

The Share and Debenture Transfer Committee of the Company generally meets two to four times a month to approve share transfers. The processing activities with respect to requests received for share transfers are generally completed within three working days from the date of receipt of request. There were no share transfers pending as on 31st March, 2016. The Committee met thirty six times during the financial year ended 31st March, 2016.

The Committee presently comprises the following:

- R. Tandon, Executive Director & Chief Financial Officer - Chairman
 - B. B. Chatterjee, Executive Vice President & Company Secretary - Member
 - K. S. Suresh, General Counsel - Member
- A. Bose, Deputy Secretary and Head of ISC, is the Secretary to the Committee and also the Compliance Officer under the SEBI (Registrars to an Issue and Share Transfer Agents) Regulations, 1993.

Shareholder / Investor Complaints

The Company attends to Shareholder / Investor complaints generally within five working days except where constrained by disputes or legal impediments. There are some pending cases which relate to disputes over title to shares in which the Company has been made a party. These cases however are not material in nature.

In terms of the Complaint Identification Policy approved by the Securityholders Relationship Committee, the Company received three complaints during the financial year, one each relating to dividend, issue of duplicate share certificates and transmission of shares. These complaints have been promptly resolved.

National Stock Exchange, Bombay Stock Exchange and Calcutta Stock Exchange have confirmed that there were no investor complaints pending against the Company at the end of each quarter as also on 31st March, 2016, which position was also reflected on SCORES, the web based complaint redressal system of SEBI. The e-mail ID earmarked by the Company for this purpose is isc@itc.in.

Dematerialisation of Shares and Liquidity

The shares of the Company are available for trading in the dematerialised form under both the Depository Systems in India – NSDL and CDSL. The International Securities Identification Number (ISIN) allotted to the Company's shares under the Depository System is INE154A01025.

During the year, 1,18,05,667 shares of the Company, covered in 2,256 requests and constituting 0.15% of the issued and subscribed Share Capital of the Company, were dematerialised. The processing activities with respect to requests received for dematerialisation are generally completed within four working days.

The Company's shares are among the most liquid and actively traded shares on the Indian Stock Exchanges and consistently rank among the top frequently traded shares, both in terms of number of shares traded as well as in terms of value. The Company's market capitalisation stood at ₹ 2,64,150 crores (US\$ 39.87 billion) on 31st March, 2016 as compared to ₹ 2,61,186 crores (US\$ 41.79 billion) on 31st March, 2015.

Distribution of Shareholding as on 31st March, 2016

No. of Shares Slab	No. of Shareholders				No. of Shares					
	Physical	Demat	Total	%	Physical	%	Demat	%	Total	%
1 – 5000	35,123	4,54,861	4,89,984	93.40	2,72,54,059	0.34	15,55,40,893	1.93	18,27,94,952	2.27
5001 – 10000	3,869	12,504	16,373	3.12	2,69,38,975	0.34	8,94,65,216	1.11	11,64,04,191	1.45
10001 – 20000	1,701	7,400	9,101	1.73	2,49,09,665	0.31	10,72,02,164	1.33	13,21,11,829	1.64
20001 – 30000	474	2,701	3,175	0.61	1,14,90,835	0.14	6,66,79,494	0.83	7,81,70,329	0.97
30001 – 40000	218	1,346	1,564	0.30	76,14,305	0.09	4,68,68,643	0.59	5,44,82,948	0.68
40001 – 50000	191	829	1,020	0.19	88,13,796	0.11	3,76,17,222	0.47	4,64,31,018	0.58
50001 – 100000	211	1,526	1,737	0.33	1,44,16,025	0.18	10,64,51,593	1.32	12,08,67,618	1.50
100001 and above	79	1,601	1,680	0.32	2,42,81,16,690	30.17	4,88,78,27,416	60.74	7,31,59,44,106	90.91
Total	41,866	4,82,768	5,24,634	100.00	2,54,95,54,350	31.68	5,49,76,52,641	68.32	8,04,72,06,991	100.00

Categories of Shareholders as on 31st March, 2016

Category	No. of Shares held	%
(A) Institutional Shareholding		
Financial Institutions, Insurance Companies, Mutual Funds and Banks	2,83,04,42,300	35.17
Foreign Institutional Investors and Foreign Portfolio Investors	1,64,52,68,125	20.45
Sub-Total (A)	4,47,57,10,425	55.62
(B) Non-Institutional Shareholding		
Foreign Companies	2,41,31,85,272	29.99
NRIs and Foreign Nationals	4,53,90,956	0.56
Bodies Corporate	28,62,27,709	3.56
Public and Others	80,86,05,041	10.05
Sub-Total (B)	3,55,34,08,978	44.16
Public Shareholding (A+B)	8,02,91,19,403	99.78
Shares underlying Global Depository Receipts	1,80,87,588	0.22
Total	8,04,72,06,991	100.00

Global Depository Receipts

Pursuant to the offer of Global Depository Receipts (GDRs) made in 1993 by the Company, 1,80,87,588 GDRs, representing 1,80,87,588 underlying shares of the Company i.e. 0.22% of the issued and subscribed Share Capital, were outstanding as on 31st March, 2016.

The Company's GDRs are listed on the Luxembourg Stock Exchange (Code: 004660919) at Societe de la Bourse de Luxembourg, 35A Boulevard Joseph II, L-1840, Luxembourg. The Listing Fee for the calendar year 2016 has been paid to the said Exchange.

Shareholder Information

Listing of Shares on Stock Exchanges with Stock Code

Stock Exchange	Stock Code
National Stock Exchange of India Ltd. (NSE) Exchange Plaza, G Block Bandra-Kurla Complex, Bandra (E) Mumbai 400 051 Telephone nos. : 022-2659 8100-14 Facsimile no. : 022-2659 8120 e-mail : ignse@nse.co.in website : www.nseindia.com	ITC
BSE Ltd. (BSE) Phiroze Jeejeebhoy Towers, Dalal Street Mumbai 400 001 Telephone nos. : 022-2272 1233/34 Facsimile no. : 022-2272 1919 e-mail : is@bseindia.com website : www.bseindia.com	500875
The Calcutta Stock Exchange Ltd. (CSE) 7, Lyons Range Kolkata 700 001 Telephone no. : 033-4025 3000 Facsimile no. : 033-4025 3030 e-mail : cseisc@cse-india.com website : www.cse-india.com	10000018

The Listing Fees for the financial year 2016-17 have been paid to the Stock Exchanges.

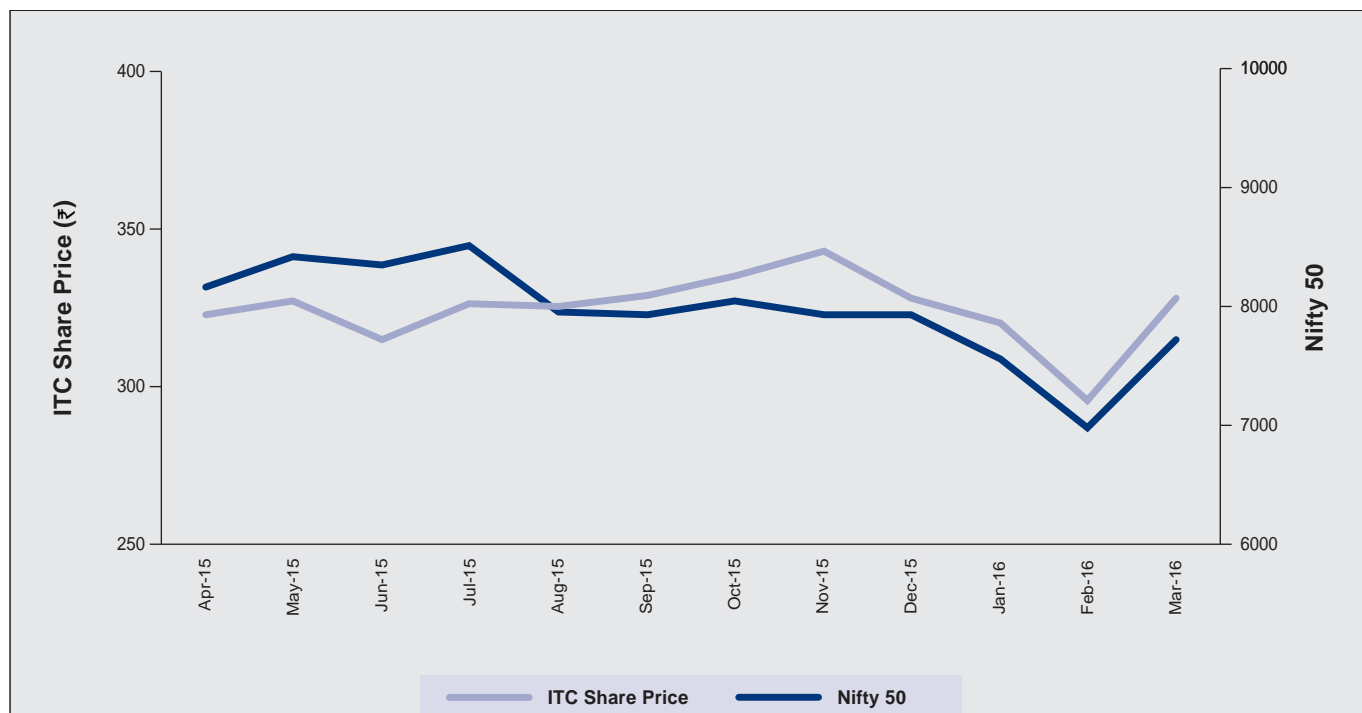
Stock Exchange	Reuters Code	Bloomberg
NSE	ITC.NS	ITC IS
BSE	ITC.BO	ITC IB

Monthly High and Low Quotes and Volume of Shares traded on NSE, BSE and GDRs on Luxembourg Stock Exchange (LSE)

Year & Month	NSE			BSE			LSE		
	High (₹)	Low (₹)	Volume in 000's (Nos.)	High (₹)	Low (₹)	Volume in 000's (Nos.)	High (US\$)	Low (US\$)	Volume in 000's (Nos.)
2015 APRIL	358.60	321.20	147180	357.95	321.35	7304	5.68	5.07	12
MAY	335.90	312.75	156357	334.95	312.95	10242	5.50	4.91	35
JUNE	333.75	294.00	148281	333.45	294.50	10015	5.22	4.63	43
JULY	327.40	300.00	113975	327.20	300.60	8660	5.11	4.76	210
AUGUST	333.50	303.00	153250	333.20	308.70	10769	5.35	4.79	50
SEPTEMBER	329.85	307.00	129432	330.00	308.00	13833	5.02	4.69	11
OCTOBER	359.80	326.80	129252	359.75	327.00	7532	5.52	4.76	12
NOVEMBER	353.00	327.10	119503	353.00	327.10	4417	5.33	4.98	...
DECEMBER	349.75	310.55	155850	350.80	310.70	8431	5.26	4.70	15
2016 JANUARY	329.00	302.60	127060	328.50	302.90	4865	N.A.	N.A.	Nil
FEBRUARY	325.95	268.00	182883	325.75	268.00	13290	4.78	4.16	228
MARCH	336.20	305.00	235332	336.10	302.00	17951	N.A.	N.A.	Nil

There was no trading in the Company's shares on CSE during the financial year 2015-16.

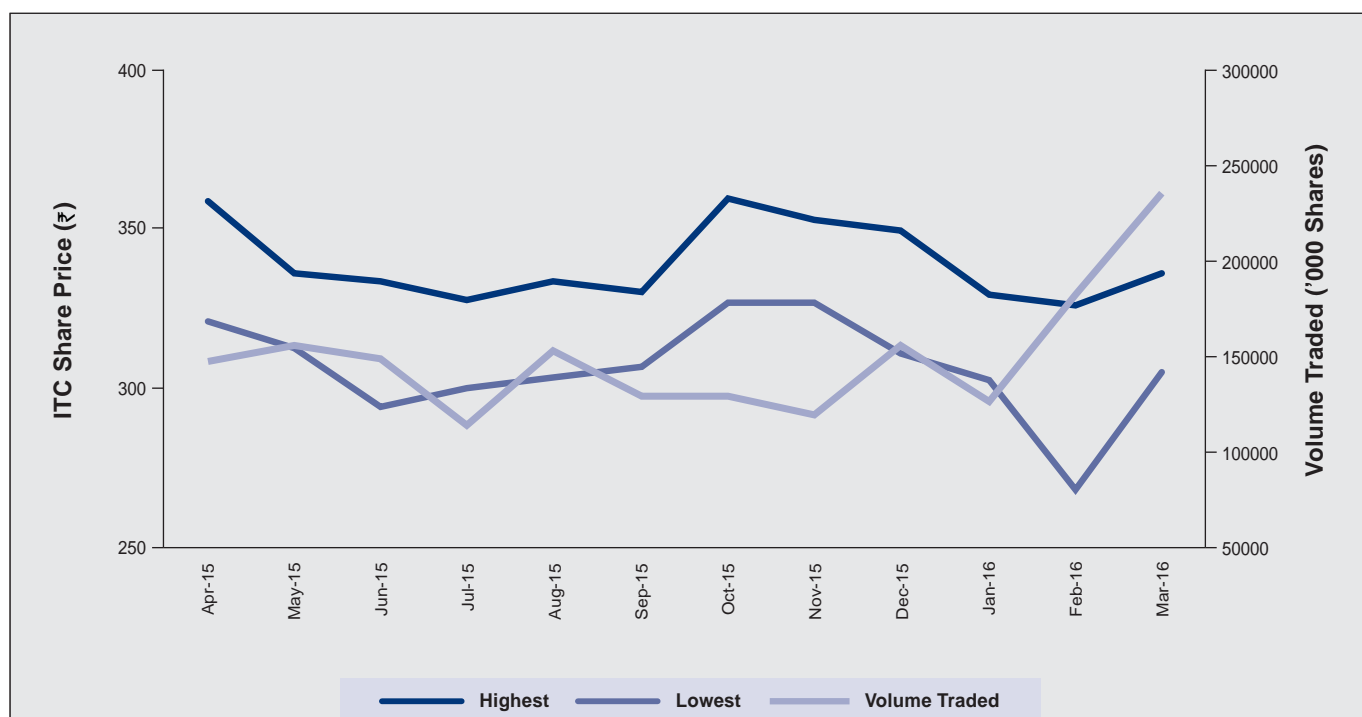
ITC Share Price vis-à-vis Nifty 50



Note – Indicates monthly closing positions.

During the year, the Company's shares have outperformed the market. While the Nifty 50 has fallen by nearly 9%, the Company's share price has risen by nearly 1%.

ITC Share Price & Volume traded on NSE



Note – Indicates monthly high & low price and monthly volume.

Shareholder Information

Dividend History (Last 10 Years)

As one of India's foremost private sector companies, the Company has performed consistently for over a century now and has rewarded Shareholders since inception with uninterrupted dividends.

Financial Year	Dividend per Share (₹)	Dividend (₹ in Crores)	Dividend Distribution Tax (₹ in Crores)	Total Dividend including Dividend Distribution Tax (₹ in Crores)
2015-16	8.50 *	6840.12	1392.48	8232.60
2014-15	6.25	5009.70	1019.86	6029.56
2013-14	6.00	4771.91	810.99	5582.90
2012-13	5.25	4148.46	705.03	4853.49
2011-12	4.50	3518.29	570.75	4089.04
2010-11	4.45 @	3443.48	558.62	4002.10
2009-10	10.00 \$	3818.18	634.15	4452.33
2008-09	3.70	1396.53	237.34	1633.87
2007-08	3.50	1319.02	224.17	1543.19
2006-07	3.10	1166.29	198.21	1364.50

* Subject to approval of Shareholders and includes special dividend of ₹ 2.00 per share.

@ On expanded Share Capital arising out of Bonus shares issued in the ratio of 1:1 and includes special dividend of ₹ 1.65 per share.

\$ Includes special Centenary dividend of ₹ 5.50 per share.

Financial Calendar

Financial Year 2016-17		
1	First Quarter Results	July 2016
2	Second Quarter and Half-Year Results	October 2016
3	Third Quarter Results	January 2017
4	Fourth Quarter and Annual Results	May 2017

Particulars of past three AGMs

AGM	Financial Year	Venue	Date	Time	Special Resolutions passed
104th	2014-15	Science City Main Auditorium JBS Haldane Avenue Kolkata 700 046	31/07/2015	10.00 a.m.	—
103rd	2013-14		30/07/2014		<ul style="list-style-type: none"> Approval to retain the number of Directors on the Board of Directors at eighteen, in line with the Articles of Association of the Company. Amendment to the Articles of Association of the Company for incorporation of Article 10A with respect to charging of fees for copies of documents / registers / records.
102nd	2012-13		26/07/2013		<ul style="list-style-type: none"> Appointment of Auditors. Payment of commission to Non-Executive Directors.

Postal Ballot and E-Voting

No resolution requiring a postal ballot was proposed last year. Resolutions for increase in the Authorised Share Capital of the Company, consequential amendment to the Articles of Association of the Company and issue of Bonus Shares have been recommended by the Board of Directors on 20th May, 2016 for the approval of the Shareholders by means of postal ballot and e-voting. Voting will commence on 29th May, 2016, close on 27th June, 2016, and the Results will be announced on 28th June, 2016.

Plant Locations

CIGARETTE FACTORIES

Bengaluru

1. Meenakunte Village
Jala Hobli
Bengaluru North Taluk
Karnataka 562 157

Kolkata

2. 93/1 Karl Marx Sarani
Kolkata
West Bengal 700 043

Munger

3. Basdeopur P.O.
District Munger
Bihar 811 202

Pune

4. Plot No. B - 27, MIDC
Ranjangaon, Taluka Shirur
District Pune
Maharashtra 412 220

Saharanpur

5. Sardar Patel Marg
Saharanpur
Uttar Pradesh 247 001

GREEN LEAF THRESHING PLANTS

Anaparti

1. Anaparti
East Godavari District
Andhra Pradesh 533 342

Chirala

2. Chirala
Prakasam District
Andhra Pradesh 523 157

Nanjangud

3. Thandya Industrial Area
Immavu & Adakanahalli Village
Nanjangud Taluk
District Mysuru
Karnataka 571 302

PACKAGING & PRINTING FACTORIES

Chennai

1. Tiruvottiyur
Chennai
Tamil Nadu 600 019

Haridwar

2. Plot No.1, Sector -11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Munger

3. Basdeopur P.O.
District Munger
Bihar 811 202

PAPER & PAPERBOARD MILLS

Bollaram

1. Anrich Industrial Estate
Bollaram Village, District Medak
Telangana 502 325

Sarapaka

2. Sarapaka Village
District Khammam
Telangana 507 128

Thekkampatty

3. Thekkampatty Village
Vivekanandapuram Post
Mettupalayam Taluk
District Coimbatore
Tamil Nadu 641 113

Tribeni

4. Village & Post Chandrahati
District Hooghly
West Bengal 712 504

FOODS FACTORIES

Dhulagarh

1. F - 26, Howrah Food Park
Dhulagarh, Sankrail
Howrah
West Bengal 711 302

Haridwar

2. Plot No.1, Sector -11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Malur

3. Survey No. 15/1 & 15/2
Madivala Gram Panchayat
Yeshwanthpura Village
District Kolar
Karnataka 563 130

Munger

4. Sitakund Industrial Area
Village Nandlalpur
District Munger
Bihar 811 202

Pune

5. Plot No. D - 1, MIDC
Ranjangaon
Taluka Shirur, District Pune
Maharashtra 412 220

PERSONAL CARE PRODUCTS FACTORIES

Haridwar

1. Plot No.1, Sector -11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Manpura

2. Village Manpura
Tehsil Baddi, District Solan
Himachal Pradesh 174 101

LIFESTYLE RETAILING

Design & Technology Centre

Manesar

- Plot No. 3, Sector - 5
IMT Manesar, Gurgaon
Haryana 122 050

PLANTS UNDER CONSTRUCTION

Ambarnath

1. Integrated Consumer Goods
Manufacturing Facility
Off Kalyan Badlapur Road
Ambarnath, District Thane
Maharashtra 421 505

Haridwar

2. Food Unit - II
Plot No.1, Sector-11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Kamrup

3. Integrated Consumer Goods
Manufacturing and Logistics Facility
Village Bortejpur, Mouza Rampur
District Kamrup
Assam 781 134

Shareholder Information

Kapurthala

- Integrated Foods Manufacturing and Logistics Facility
A-1-A, Mixed Use Industrial Park
Village Jhalthikriwal
District Kapurthala
Punjab 144 601

Khordha

- Integrated Consumer Goods Manufacturing and Logistics Facility
IDCO Plot No. 4
Kholadwara Industrial Area
District Khordha
Odisha 752 050

Medak

- Integrated Consumer Goods Manufacturing and Logistics Facility
Village Manhorabad
District Medak
Telangana 502 336

Nanjangud

- Integrated Consumer Goods Manufacturing Facility
Thandya Industrial Area
Immavu & Adakanahalli Village
Nanjangud Taluk
District Mysuru
Karnataka 571 302

Panchla

- Integrated Packaged Foods Manufacturing Unit
Mouza Kulai
J. L. No. 26
PS Panchla
District Howrah
West Bengal 711 322

Pudukkottai

- Integrated Consumer Goods Manufacturing and Logistics Facility
Village Vadugapatti & Velur
Taluk Illupur
District Pudukkottai
Tamil Nadu 621 316

Pune

- Integrated Consumer Goods Manufacturing Facility
Plot No. D-1, MIDC
Ranjangaon, Taluka Shirur
District Pune
Maharashtra 412 220

Sehore

- Integrated Consumer Goods Manufacturing and Logistics Facility
Village Lasudia Khaas
Tehsil Ashta
District Sehore
Madhya Pradesh 466 113

Uluberia

- Integrated Consumer Goods Manufacturing Facility
Mouza Amraberia, J. L. No. 08
Village Jorgori
Gram Panchayat Uluberia
District Howrah
West Bengal 711 303

HOTELS

Owned Hotels

Agra

- ITC Mughal*
Taj Ganj
Agra 282 001

Bengaluru

- ITC Gardenia*
1, Residency Road
Bengaluru 560 025

- ITC Windsor*
25, Windsor Square
Golf Course Road
Bengaluru 560 052

- My Fortune, Bengaluru
46, Richmond Road
Bengaluru 560 025

Chennai

- ITC Grand Chola*
63, Mount Road, Guindy
Chennai 600 032

- My Fortune, Chennai
Cathedral Road
Chennai 600 086

Jaipur

- ITC Rajputana*
Palace Road
Jaipur 302 006

Kolkata

- ITC Sonar*
1, JBS Haldane Avenue
Kolkata 700 046

Mumbai

- ITC Maratha*
Sahar
Mumbai 400 099
- ITC Grand Central*
287, Dr. B. Ambedkar Road
Parel
Mumbai 400 012

New Delhi

- ITC Maurya*
Sardar Patel Marg
Diplomatic Enclave
New Delhi 110 021

- Sheraton New Delhi Hotel
District Centre, Saket
New Delhi 110 017

Licensed Hotels

Ahmedabad

- Fortune Park, Ahmedabad
Ellis Bridge
Ahmedabad 380 006

Gurgaon

- ITC Grand Bharat*
P.O. Hasanpur, Tauru
District Mewat
Gurgaon 122 105

Kota

- WelcomHeritage Umed Bhawan
Palace
Palace Road
Kota 324 001

Port Blair

- Fortune Resort Bay Island
Marine Hill
Port Blair 744 101

Vadodara

- WelcomHotel Vadodara
R. C. Dutt Road, Alkapuri
Vadodara 390 007

Hotels Under Operating Services

Aurangabad

- WelcomHotel Rama International
R-3, Chikalthana
Aurangabad 431 210

Hyderabad

- ITC Kakatiya*
6-3-1187, Begumpet
Hyderabad 500 016

Jodhpur

- WelcomHotel Jodhpur
Khasra No. 53
Village - Uchiyada
Jodhpur 342 027

Khimsar

- WelcomHotel Khimsar Fort & Dunes
P.O. Khimsar
District Nagaur
Khimsar 341 025

New Delhi

- WelcomHotel Dwarka
Plot No. 3, Sector - 10
District Centre, Dwarka
New Delhi 110 075

Panchkula

- WelcomHotel Bella Vista
SM - 8, Sector - 5
Panchkula 134 109

* Operating under 'The Luxury Collection' brand under Licence from Starwood Asia Pacific Hotels & Resorts Pte. Ltd.

Visakhapatnam

24. WelcomHotel Grand Bay
Beach Road
Visakhapatnam 530 002

CHOUPAL SAAGARS – RURAL SERVICES CENTRES

Amravati

1. Old Survey No. 12/5A, 12/6 & 12/7
Gat No. 19
Patwari Halka No. 48
Mouza Degaon
Pargana Nandgaon Peth
Taluka & District Amravati
Maharashtra 444 901

Badaun

2. Arazi No. 10 & 12/3 (Part)
Village Khunak
Tehsil & District Badaun
Uttar Pradesh 243 601

Bahraich

3. Khasra No. 475-476, 477 (Part),
496-kha (Part), 497, 498 (Part),
500-Mi, 501-505, 507 & 509
Village Mohammad Nagar
Tehsil, Pargana & District Bahraich
Uttar Pradesh 271 801

Chandouli

4. Khasra No. 57-62 & 641
Village Muhabatpur, Ganj Khwaja
Pargana Dhoos
Tehsil Sakaldeeha
District Chandouli
Uttar Pradesh 232 104

Chindwara

5. Survey No. 16/1-16/2 & 16/4-16/7
Settlement No. 7
Patwari Halka No. 34, R. I. Circle
Village Imaliya Bohata
Chindwara - I
Tehsil & District Chindwara
Madhya Pradesh 480 001

Dewas

6. Survey No. 294/2 & 295
Patwari Halka No. 26
Village Lohar Pipliya
Tehsil & District Dewas
Madhya Pradesh 455 001

Dhar

7. Survey No. 438
Patwari Halka No. 13
Village Jaitpura
Tehsil & District Dhar
Madhya Pradesh 454 001

Gonda

8. Arazi No. 420 (Part), 421-424,
427-428, 431, 433-434, 442-446,
447 (Part), 448 (Part), 450-456,
456 (kha) & 457 (Part)
Village Haripur
Tehsil & District Gonda
Uttar Pradesh 271 001

Hardoi

9. Arazi No. 658 & 659
Village Korriyan
Pargana Gopamau
Tehsil & District Hardoi
Uttar Pradesh 241 001

Hathras

10. Khasra No. 21, Village Srinagar
Tehsil Sasni
District Hathras
Uttar Pradesh 204 216

Itarsi

11. Survey No. 309/1, 310/2 & 310/3
Patwari Halka No. 11
Village Raisalpur
Tehsil Itarsi
District Hoshangabad
Madhya Pradesh 461 111

Jagdishpur

12. Khasra No. 2377-2380
Village Kathura
Pargana Jagdishpur
Tehsil Musafirkhana
District Amethi
Uttar Pradesh 227 817

Mandsaur

13. Survey No. 30-33
Patwari Halka No. 14
Village Azizkhedi
Tehsil & District Mandsaur
Madhya Pradesh 458 001

Mhow

14. Survey No. 188/2, 189/1, 189/2,
189/4, 190/1, 191 & 192/2
Patwari Halka No. 20
Village Gawli Palasia
Vikaskhand Mhow
Tehsil Mhow, District Indore
Madhya Pradesh 453 441

Nagda

15. Khasra No. 1393 (Part)-1394 (Part),
1396/1 & 1397/1
Patwari Halka No. 18
Village Padliya Kala
Tehsil Nagda
District Ujjain
Madhya Pradesh 456 335

Parbhani

16. Gat No. 803
Village Asola
Tehsil & District Parbhani
Maharashtra 431 401

Pilibhit

17. Khasra No. 261
Village Sandiya Mustakil
Tehsil, Pargana & District Pilibhit
Uttar Pradesh 262 001

Ratlam

18. Survey No. 107/1-107/3
R.I. Circle No. 5, Moondri
Patwari Halka No. 31
Village Kharakhedi
Tehsil & District Ratlam
Madhya Pradesh 457 001

Sehore

19. Khasra No. 208-209
Patwari Halka No. 36
Village Rafiqganj
Tehsil & District Sehore
Madhya Pradesh 466 001

Ujjain

20. Survey No. 433/3, 456 & 458
R.I. Circle No. 2
Patwari Halka No. 19
Village Kamed
Tehsil Ghattia, District Ujjain
Madhya Pradesh 456 001

Vidisha

21. New Revenue Survey No. 18 & 18/2
Patwari Halka No. 35 & 45
Village Bais
Tehsil & District Vidisha
Madhya Pradesh 464 001

Wardha

22. Survey No. 151/1 & 151/4
Mouza No. 17, Mouza Inzapur
Tehsil & District Wardha
Maharashtra 442 001

Washim

23. Survey No. 104
Patwari Halka No. 10
Mouza Zakalwadi
Taluka & District Washim
Maharashtra 444 505

Yavatmal

24. Bhumapan Kramank 15
Bhumapan Kramank Upvibhag 2A
Village Parwa
Taluka & District Yavatmal
Maharashtra 445 001

Shareholder Referencer

Unclaimed Dividend

Unclaimed dividend for the years prior to and including the financial year 2007-08 has been transferred to the General Revenue Account of the Central Government / the Investor Education and Protection Fund established by the Central Government (IEPF), as applicable.

Shareholders who have not encashed their dividend warrants relating to financial year(s) up to and including 1993-94 may claim such dividend (transferred to the General Revenue Account) from the Registrar of Companies, West Bengal, Government of India, Nizam Palace, 2nd MSO Building, 234/4 A.J.C. Bose Road, Kolkata 700 020, by applying in the prescribed Form. This Form can be downloaded from the Company's corporate website www.itcportal.com under the section 'Investor Relations' or can be furnished by the Investor Service Centre of the Company (ISC) on request.

The dividend for the undernoted years, if remaining unclaimed for 7 years, will be transferred by the Company to IEPF in accordance with the schedule given below. Communication has been sent by the Company to the concerned Shareholders advising them to write to ISC with respect to their unclaimed dividend. Details of such unclaimed dividend are available on the Company's corporate website under the section 'Investor Relations'. Attention is drawn that the unclaimed dividend for the financial year 2008-09 is due for transfer to IEPF on 29th August, 2016.

Financial Year	Dividend Identification No.	Date of Declaration of Dividend	Total Dividend (₹)	Unclaimed Dividend as on 31/03/2016		Due for transfer to IEPF on
				(₹)	%	
2008-09	79th	24th July, 2009	13,96,53,10,312.00	6,97,01,415.00	0.50	29th August, 2016*
2009-10	80th	23rd July, 2010	38,18,17,67,900.00	18,50,79,860.00	0.48	29th August, 2017
2010-11	81st	29th July, 2011	34,43,47,81,921.00	17,92,66,723.00	0.52	4th September, 2018
2011-12	82nd	27th July, 2012	35,18,29,33,284.00	18,29,92,104.00	0.52	2nd September, 2019
2012-13	83rd	26th July, 2013	41,48,46,73,429.00	21,92,83,746.00	0.53	1st September, 2020
2013-14	84th	30th July, 2014	47,71,90,97,700.00	26,80,66,608.00	0.56	5th September, 2021
2014-15	85th	31st July, 2015	50,09,70,66,528.00	28,60,42,808.00	0.57	5th September, 2022

* It will not be possible to entertain claims received by ISC after 26th August, 2016.

Unclaimed Shares

The status of unclaimed shares of the Company transferred to the demat account, 'ITC Limited - Unclaimed Suspense Account', in accordance with the erstwhile Clause 5A(II) of the Listing Agreement with Stock Exchanges, is as follows:

Particulars	No. of Shareholders	No. of Shares
Aggregate number of Shareholders and outstanding shares held in the Unclaimed Suspense Account as on 1st April, 2015	4,073	86,98,696
Number of Shareholders / legal heirs who approached the Company for transfer of shares from the Unclaimed Suspense Account	80	3,22,200
Number of Shareholders / legal heirs to whom the shares were transferred from the Unclaimed Suspense Account upon receipt and verification of necessary documents	69	2,09,460
Aggregate number of Shareholders and outstanding shares held in the Unclaimed Suspense Account as on 31st March, 2016	4,004	84,89,236

Note: 134 requests for transfer of 3,46,490 shares from the Unclaimed Suspense Account were pending as on 31st March, 2016 for want of necessary documents from the Shareholders / legal heirs.

Voting rights in respect of the aforesaid 84,89,236 shares held in the Unclaimed Suspense Account will remain frozen till the time such shares are transferred from the Unclaimed Suspense Account to the concerned Shareholders / legal heirs.

Service of documents through Electronic Mode

The Notice, alongwith the Report and Accounts, has been sent in electronic mode to those Shareholders who have registered their e-mail addresses with the Company or with the Depositories and in physical mode to the other Shareholders. Shareholders who wish to update or register their e-mail addresses with the Company or with the Depositories may use the Form for updation / registration; the Form can also be downloaded from the Company's corporate website under the section 'Investor Relations'.

Remittance of Dividend through Electronic Mode

The Company provides the facility for remittance of dividend to Shareholders through NECS (National Electronic Clearing Service) / RTGS (Real Time Gross Settlement) / NEFT (National Electronic Funds Transfer).

Shareholders, who have not yet opted for remittance of dividend through electronic mode and wish to avail the same, are required to provide their bank details, including MICR (Magnetic Ink Character Recognition) and IFSC (Indian Financial System Code) to their respective Depository Participants (DPs) or ISC where shares are held in the dematerialised form and in the certificate form, respectively.

Bank Details

Shareholders holding shares in the certificate form are requested to advise ISC of change in their address / mandate / bank details to facilitate better servicing.

Shareholders are advised that their bank details, or where such details are not available, their addresses, as furnished by them to ISC or to the Depositories, will be printed on the dividend warrants as required under the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 as a measure of protection against fraudulent encashment.

Permanent Account Number (PAN)

Attention is drawn that Shareholders holding shares in the certificate form are mandatorily required to furnish copy of PAN Card in the following cases:

- i) Transferees' and Transferors' PAN Cards for transfer of shares,
- ii) Legal heirs' / Nominees' PAN Cards for transmission of shares,
- iii) Surviving joint holders' PAN Cards for deletion of name of deceased Shareholder, and
- iv) Joint holders' PAN Cards for transposition of shares.

Nomination Facility

Shareholders who hold shares in the certificate form and wish to make any nomination / change nomination made earlier in respect of their shareholding in the Company, should submit to ISC the prescribed Form; such Form can be downloaded from the Company's corporate website under the section 'Investor Relations' or can be furnished by ISC on request.

Depository Services

Shareholders may write to the respective Depository or to ISC for guidance on depository services.

Address for Correspondence with Depositories

National Securities Depository Limited
Trade World, 'A' Wing, 4th & 5th Floors
Kamala Mills Compound
Senapati Bapat Marg, Lower Parel
Mumbai 400 013

Telephone no. : 022-2499 4200
Facsimile no. : 022-2497 6351
e-mail : info@nsdl.co.in
website : www.nsdl.co.in

Central Depository Services (India) Limited
Phiroze Jeejeebhoy Towers, 17th Floor
Dalal Street
Fort
Mumbai 400 001

Telephone no. : 022-2272 3333
Facsimile no. : 022-2272 3199
e-mail : helpdesk@cdslindia.com
website : www.cdslindia.com

Address for Correspondence with ISC

Investor Service Centre
ITC Limited
37 Jawaharlal Nehru Road
Kolkata 700 071
India

Telephone nos. : 033-2288 6426 / 0034
Facsimile no. : 033-2288 2358
e-mail : isc@itc.in
website : www.itcportal.com

Shareholders holding shares in the dematerialised form should address their correspondence to their respective DPs, other than for dividend and Report and Accounts, which should be addressed to ISC.

In all correspondence with ISC, Registered Folio numbers / DP ID & Client ID numbers should be furnished to facilitate prompt response. Shareholders are requested to also provide their e-mail addresses and contact numbers.