



ITC Infotech

Leading global technology services and solutions provider



ITC Infotech provides business-friendly solutions to help clients succeed and be future-ready, by seamlessly bringing together digital expertise, strong industry specific alliances and the unique ability to leverage deep domain expertise from ITC Group businesses.

As a fully owned subsidiary of ITC Limited, ITC Infotech's heritage creates an eco-system that enables the company to deliver sustained value and significant outcomes for clients, seamlessly and consistently.

Today, ITC Infotech has established itself as a leading global technology services and solutions organisation through industry specific business solutions. The company has created strategic engagements with many long-standing clients and partners, delivering business value through a combination of traditional and emerging digital technologies.

## Delivering strong growth through the financial year

ITC Infotech continues to grow rapidly, registering robust growth in FY18-19.

ITC Infotech's steadfast focus on delivering enduring value to clients reaped rich dividends, with significant expansion of business within existing client accounts. The company also registered a sharp uptake in adoption of its domain led digital solutions and offerings in areas such as Data and Analytics, Customer Experience, Product Engineering Services (PES) and Digital Manufacturing, on the back of its vast Product Lifecycle Management (PLM) expertise.

As the company embarks on the next growth phase, significant efforts are underway to deliver profitable and predictable growth.

## Transformation through technology

The digital paradigm entails a fundamental shift in how IT services companies collaborate with clients. ITC Infotech has adopted a business – and technology – led consultative approach, where the company works with clients to jointly identify the right applications of digital technologies, enhancing competitiveness and delivering significant value to clients. This involves investing ahead of the curve, creating an ecosystem which fosters new thinking and accelerated innovation.

During the financial year, ITC Infotech strengthened its digital solutions portfolio in areas such as Smart Factory, Connected Services and Next Gen PLM; while enriching Software Engineering using Agile & DevOps tools and methodologies, Big Data Engineering and Artificial Intelligence.

The company also launched its integrated cloud offerings to deliver modernisation and transformation services to clients across markets. The enhanced offering leverages ITC Infotech's expertise across best-in-class market-leading platforms and technologies. ITC Infotech's integrated Cloud services and solutions support transition of mission critical applications across multi-Cloud environments (public, private and hybrid Cloud), while consistently delivering the security and performance enterprises require.

ITC Infotech continued to expand its partner ecosystem of leading Independent Software Vendors (ISVs) providing clients with access to comprehensive future-ready solutions. During the year, ITC Infotech solidified its partnerships with Dassault Systèmes, Finastra, Microsoft and PTC.

## Skill development and capability building

To sustain its growth momentum, ITC Infotech is investing significantly in skilling and re-skilling of the workforce. Initiatives have been rolled out to increase the digital readiness quotient of employees through multiple comprehensive programmes during the year.

During the financial year, the Company's select workforce underwent an intensive digital upskilling programme. The Company initiated another Digital skills and certification program in conjunction with Pluralsight, an online education company. ITC Infotech employees received certifications at 'proficient' and 'expert' levels. Additionally, employees were imparted training on Big Data and Business Intelligence tools, further strengthening the Company's strong capabilities in Data. To create a digital-ready workforce of the future, ITC Infotech also introduced virtual, self-directed learning modules for its global workforce.

Addressing dynamic business needs and technological complexities require innovating with speed and agility. ITC Infotech's skilling and re-skilling initiatives promote learning with pace, enabling employees to be at the cutting edge of technology.

## Creating an ecosystem of innovation and co-creation

ITC Infotech successfully concluded the fourth edition of its flagship annual co-creation and technology innovation

platform 'iTech 2018'. As part of iTech 2018, ITC Infotech organised a Startup Showcase of new age technologies around the themes of Industry 4.0, Health-tech and Fin-tech, a Codeathon for developing components of business applications and an automation challenge for ITC Infotech employees.

The fourth edition of iTech 2018 received over 3500 entries for the Codeathon challenge and 32 teams were shortlisted for the final round of development. For the Startup Showcase, 15 shortlisted startups were invited to showcase their solutions at the event as a part of the start-up showcase from the 200+ entries that were received.

### Global Recognitions

- Successfully qualified for CMMI level 5 certification
- Among 'High Performers' in HfS Blueprint Report Software Product Engineering Services. ITC Infotech is featured as 'A hyper-growing engineering services company with focused growth strategy, good onshore presence and solid customer portfolio'
- Placed in the 'Leadership Zone' for Enterprise Software in Zinnov Zones E R&D 2018 report
- Featured as a 'Leader' in the International Association of Outsourcing Professionals (IAOP) 2018 Global Outsourcing 100. Recognised as a Super Star for Sustained Excellence in Outsourcing Services
- Mentioned in Gartner's Market Guide for Data and Analytics Service Providers, 2018. Gartner's Market Guide defines a market and outlines attributes of representative vendors that are providing offerings in the market

