

Shareholder Information

AGM Details

Date	Wednesday, 30th July, 2014
Venue	Science City Main Auditorium JBS Haldane Avenue Kolkata 700 046
Time	10.00 a.m.
Book Closure Dates	Thursday, 5th June, 2014 to Monday, 9th June, 2014 (both days inclusive)
Dividend Payment Date	Thursday, 31st July, 2014

Registrar & Share Transfer Agents

The in-house Investor Service Centre of the Company (ISC), accredited with ISO 9001 : 2008 certification for investor servicing, provides share registration and other related services. The Company is registered with SEBI as Category II Share Transfer Agent and has been granted a certificate of permanent registration.

Shareholder Satisfaction Survey

During the year, a Shareholder Satisfaction Survey was conducted by the Company. An overwhelming number of Shareholders who participated in the Survey responded that they were extremely satisfied with the services provided by ISC.

Share and Debenture Transfer Committee

The Share and Debenture Transfer Committee of the Company generally approves share transfers on a weekly basis. The processing activities with respect to requests received for share transfers are generally completed within three working days from the date of receipt of request. There were no share transfers pending as on 31st March, 2014. The Committee met forty-nine times during the financial year.

The Committee comprises the following:

K.N. Grant, Executive Director	- Chairman
B.B. Chatterjee, Executive Vice President & Company Secretary	- Member
K.S. Suresh, General Counsel	- Member

A. Bose, Deputy Secretary and Head of ISC, is the Secretary to the Committee and is also the Compliance Officer under the Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993.

Shareholder / Investor Complaints

The Company attends to Shareholder / Investor complaints, queries and other correspondence generally within a period of five working days except where constrained by disputes

or legal impediments. There are some pending cases relating to disputes over title to shares in which the Company has been made a party. These cases however are not material in nature.

In terms of the Complaint Identification Policy approved by the Stakeholders Relationship Committee (earlier known as 'Investor Services Committee') of the Board, the Company received three complaints during the financial year ended 31st March, 2014. The said complaints have been promptly resolved.

Complaints relating to	Nos.
Transfer of Shares	1
Transmission of Shares	1
Dividend	1
Total	3

National Stock Exchange, Bombay Stock Exchange and Calcutta Stock Exchange have confirmed that there were no investor complaints pending against the Company at the end of each quarter, as also on 31st March, 2014. Similar was the position on SCORES, the web based complaint redressal system of SEBI.

The e-mail ID earmarked for investor complaints is **isc@itc.in**

Dematerialisation of Shares and Liquidity

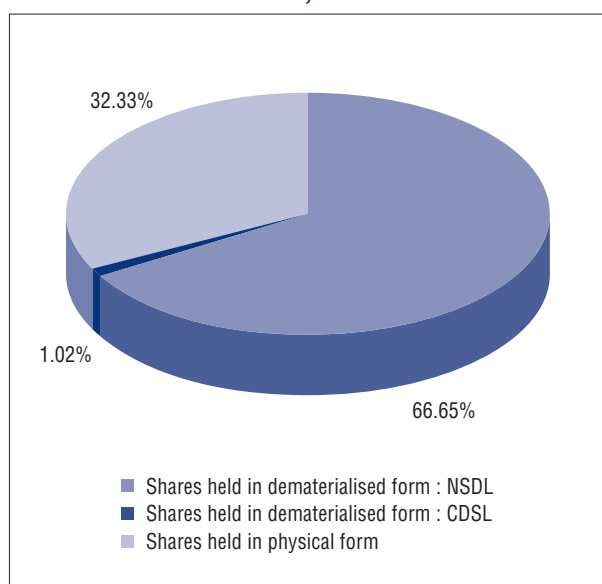
The shares of the Company are available for trading in the dematerialised form under both the Depository Systems in India – NSDL and CDSL. The International Securities Identification Number (ISIN) allotted to the Company's shares under the Depository System is INE154A01025. The annual custody fees for the financial year 2014-15 have been paid to NSDL and CDSL, the Depositories.

During the year, 1,18,94,838 shares of the Company, covered in 2,450 requests and constituting 0.15% of the issued and subscribed Share Capital of the Company, were dematerialised. 5,38,18,52,028 shares of the Company constituting 67.67% of the issued and subscribed Share Capital stand dematerialised as on 31st March, 2014. The processing activities with respect to requests received for dematerialisation are generally completed within one to four working days.

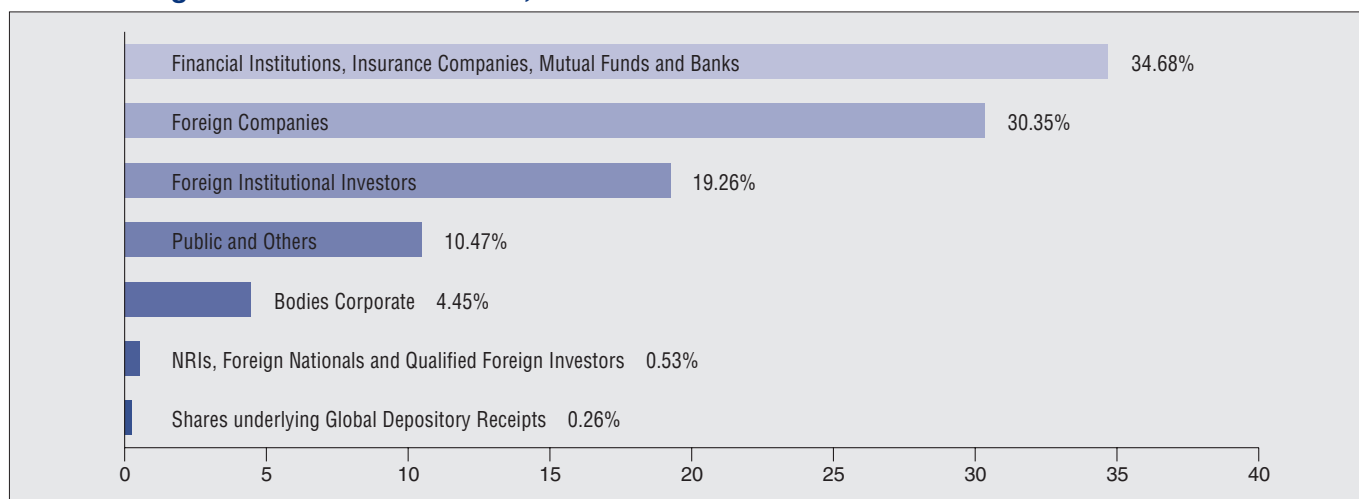
The Company's shares are among the most liquid and actively traded shares on the Indian Stock Exchanges and consistently rank among the top frequently traded shares, both in terms of number of shares traded as well as in terms of value. The Company's market capitalisation stood at ₹ 2,80,628 crores (US\$ 46.84 billion) on 31st March, 2014 as compared to ₹ 2,44,522 crores (US\$ 45.04 billion) on 31st March, 2013.

Distribution of Shareholding as on 31st March, 2014

No. of Shares Slab	No. of Shareholders				No. of Shares					
	Physical	Demat	Total	%	Physical	%	Demat	%	Total	%
1 – 5000	27,510	3,74,320	4,01,830	91.75	3,04,84,488	0.39	14,80,95,867	1.86	17,85,80,355	2.25
5001 – 10000	4,422	12,714	17,136	3.91	3,08,20,528	0.39	9,08,51,361	1.14	12,16,71,889	1.53
10001 – 20000	1,974	7,631	9,605	2.19	2,88,66,280	0.36	11,05,21,018	1.39	13,93,87,298	1.75
20001 – 30000	560	2,738	3,298	0.75	1,35,68,306	0.17	6,75,29,245	0.85	8,10,97,551	1.02
30001 – 40000	267	1,364	1,631	0.37	92,84,915	0.11	4,74,81,224	0.60	5,67,66,139	0.71
40001 – 50000	220	852	1,072	0.25	1,01,47,450	0.13	3,86,72,642	0.48	4,88,20,092	0.61
50001 – 100000	243	1,520	1,763	0.40	1,66,84,575	0.21	10,56,98,934	1.33	12,23,83,509	1.54
100001 and above	96	1,562	1,658	0.38	2,43,14,74,380	30.57	4,77,30,01,737	60.02	7,20,44,76,117	90.59
Total	35,292	4,02,701	4,37,993	100.00	2,57,13,30,922	32.33	5,38,18,52,028	67.67	7,95,31,82,950	100.00

Shares held in Physical and Dematerialised form as on 31st March, 2014

Categories of Shareholders as on 31st March, 2014

Category	No. of Shares held	%
(A) Institutional Shareholding		
Financial Institutions, Insurance Companies, Mutual Funds and Banks	2,75,77,23,494	34.68
Foreign Institutional Investors	1,53,21,06,319	19.26
Sub-Total (A)	4,28,98,29,813	53.94
(B) Non-Institutional Shareholding		
Foreign Companies	2,41,35,09,216	30.35
NRIs, Foreign Nationals and Qualified Foreign Investors	4,24,31,363	0.53
Bodies Corporate	35,40,95,975	4.45
Public and Others	83,25,34,963	10.47
Sub-Total (B)	3,64,25,71,517	45.80
Public Shareholding (A + B)	7,93,24,01,330	99.74
Shares underlying Global Depository Receipts	2,07,81,620	0.26
Total	7,95,31,82,950	100.00

Shareholding Pattern as on 31st March, 2014


Shareholder Information

Top Ten Shareholders as on 31st March, 2014

Sl. No.	Name of the Shareholder	No. of Shares held	%
1	Tobacco Manufacturers (India) Limited	1,98,55,64,880	24.96
2	Life Insurance Corporation of India	1,10,28,29,844	13.87
3	Specified Undertaking of the Unit Trust of India	89,67,24,540	11.28
4	Myddleton Investment Company Limited	32,42,07,960	4.08
5	The New India Assurance Company Limited	15,74,25,155	1.98
6	General Insurance Corporation of India	14,35,00,540	1.80
7	The Oriental Insurance Company Limited	12,43,82,292	1.56
8	National Insurance Company Limited	11,75,11,590	1.48
9	Rothmans International Enterprises Limited	10,33,03,260	1.30
10	ICICI Prudential Life Insurance Company Limited	6,75,02,036	0.85

Global Depository Receipts

Pursuant to the offer of Global Depository Receipts (GDRs) made in 1993 by the Company, 2,07,81,620 GDRs, representing 2,07,81,620 underlying shares of the Company i.e. 0.26% of the issued and subscribed Share Capital, were outstanding as on 31st March, 2014.

The Company's GDRs are listed on the Luxembourg Stock Exchange (Code: 004660919) at Societe de la Bourse de Luxembourg, 35A Boulevard Joseph II, L-1840, Luxembourg. The Listing Fee for the calendar year 2014 has been paid to the said Exchange.

Listing of Shares on Stock Exchanges with Stock Code

Stock Exchange	Stock Code
National Stock Exchange of India Ltd. (NSE) Exchange Plaza, Plot No. C/1, G Block Bandra-Kurla Complex, Bandra (E) Mumbai 400 051 Telephone nos. : 022-2659 8100 - 14 Facsimile no. : 022-2659 8120 e-mail : ignse@nse.co.in website : www.nseindia.com	ITC
BSE Ltd. (BSE) Phiroze Jeejeebhoy Towers, Dalal Street Mumbai 400 001 Telephone nos. : 022-2272 1233/34 Facsimile no. : 022-2272 1919 e-mail : is@bseindia.com website : www.bseindia.com	500875
The Calcutta Stock Exchange Ltd. (CSE) 7, Lyons Range Kolkata 700 001 Telephone no. : 033-4025 3000 Facsimile no. : 033-4025 3030 e-mail : cseisc@cse-india.com website : www.cse-india.com	10000018

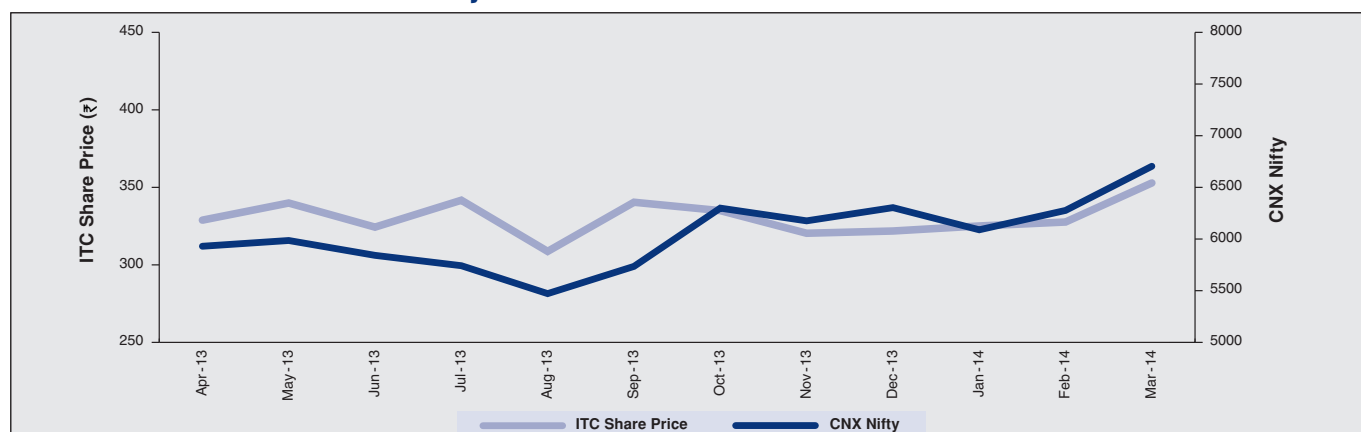
The Listing Fees for the financial year 2014-15 have been paid to the aforesaid Stock Exchanges.

Stock Exchange	Reuters Code	Bloomberg
NSE	ITC.NS	ITC IS
BSE	ITC.BO	ITC IB

Monthly High and Low Quotes and Volume of Shares traded on NSE, BSE and GDRs on Luxembourg Stock Exchange (LSE)

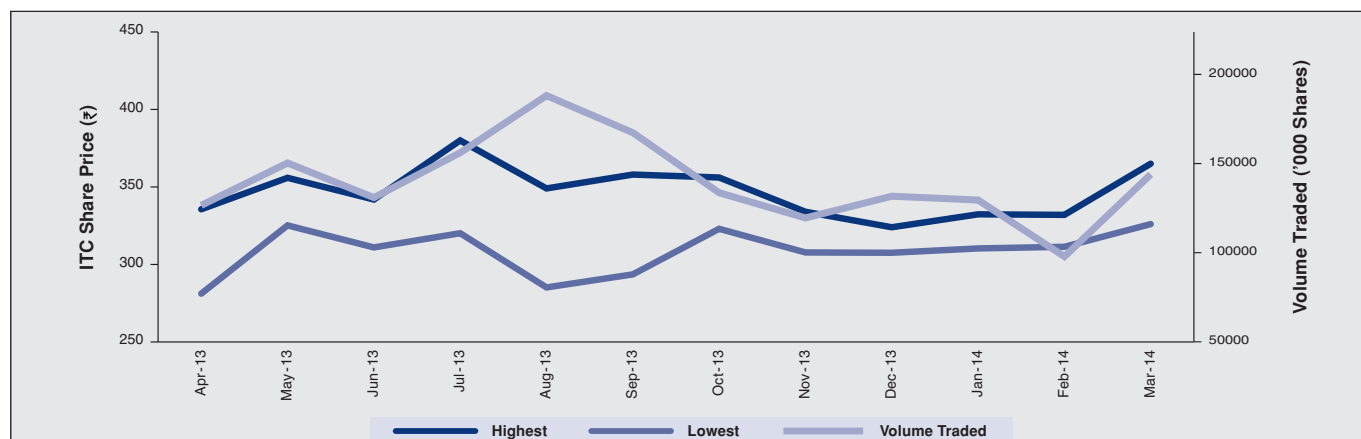
Year & Month	NSE			BSE			LSE		
	High (₹)	Low (₹)	Volume in 000's (Nos.)	High (₹)	Low (₹)	Volume in 000's (Nos.)	High (US\$)	Low (US\$)	Volume in 000's (Nos.)
2013 APRIL	335.60	281.15	126548	335.90	281.15	6635	6.12	5.22	22
MAY	355.90	325.20	150309	355.75	325.10	11300	6.44	5.92	51
JUNE	341.90	311.00	130902	343.60	311.05	14751	5.93	5.26	Nil
JULY	380.00	320.15	156086	380.00	320.50	13065	6.36	5.41	Nil
AUGUST	349.05	285.20	188120	349.00	285.40	14449	5.59	4.33	38
SEPTEMBER	358.00	293.60	167324	358.80	293.50	12530	5.75	4.47	38
OCTOBER	356.10	323.00	133623	355.40	323.40	12166	5.78	5.00	8
NOVEMBER	334.00	307.75	119477	334.00	307.60	8038	5.35	4.90	Nil
DECEMBER	324.00	307.55	131677	324.00	307.80	9904	5.21	4.80	..
2014 JANUARY	332.35	310.35	129522	332.30	311.00	13847	5.36	5.06	2
FEBRUARY	332.00	311.40	97799	331.55	311.10	6967	5.30	5.01	7
MARCH	365.00	326.05	143938	365.00	318.00	7629	6.00	5.30	Nil

There was no trading in the Company's shares on CSE during the financial year 2013-14.

ITC Share Price vis-à-vis CNX Nifty


Note – Indicates monthly closing positions.

During the financial year 2013-14, the CNX Nifty has risen by 18%. During the same period, the Company's share price has risen by 14%.

ITC Share Price & Volume traded on NSE


Note – Indicates monthly high & low price and monthly volume.

Shareholder Information

Dividend History (Last 10 Years)

As one of India's foremost private sector companies, the Company has performed consistently for over a century now and has rewarded Shareholders since inception with uninterrupted dividends.

Financial Year	Dividend per Share (₹)	Dividend (₹ in Crores)	Dividend Distribution Tax (₹ in Crores)	Total Dividend including Dividend Distribution Tax (₹ in Crores)
2013-14	6.00 *	4771.91	810.99	5582.90
2012-13	5.25	4148.46	705.03	4853.49
2011-12	4.50	3518.29	570.75	4089.04
2010-11	4.45 @	3443.48 @	558.62	4002.10
2009-10	10.00 \$	3818.18 \$	634.15	4452.33
2008-09	3.70	1396.53	237.34	1633.87
2007-08	3.50	1319.02	224.17	1543.19
2006-07	3.10	1166.29	198.21	1364.50
2005-06	2.65 ^	995.13 ^	139.57	1134.70
2004-05	3.10 #	773.25	108.45	881.70

* Subject to approval of Shareholders.

@ On expanded Share Capital arising out of Bonus shares issued in the ratio of 1:1 and includes special dividend of ₹ 1.65 per share.

\$ Includes special Centenary dividend of ₹ 5.50 per share.

^ On expanded Share Capital arising out of Bonus shares issued in the ratio of 1:2.

Adjusted to reflect Sub-Division of shares from ₹ 10/- to ₹ 1/- per share in 2005-06.

Financial Calendar

Financial Year 2014-15		
1	First Quarter Results	July 2014
2	Second Quarter and Half-Year Results	October 2014
3	Third Quarter Results	January 2015
4	Fourth Quarter and Annual Results	May 2015

Particulars of past three AGMs

AGM	Financial Year	Venue	Date	Time	Special Resolutions passed
102nd	2012-13	Science City Main Auditorium JBS Haldane Avenue Kolkata 700 046	26/07/2013	10.00 a.m.	<ul style="list-style-type: none"> Appointment of Auditors. Payment of commission to Non-Executive Directors.
101st	2011-12		27/07/2012	10.00 a.m.	<ul style="list-style-type: none"> Appointment of Auditors.
100th	2010-11		29/07/2011	10.30 a.m.	<ul style="list-style-type: none"> Appointment of Auditors.

Postal Ballot / E-Voting

During the year, a Scheme of Arrangement between Wimco Limited and ITC Limited and their respective shareholders was approved by the Shareholders of the Company by postal ballot / e-voting, in terms of an Order passed by the Hon'ble High Court at Calcutta on 8th January, 2014 with respect to the Company Application No. 511 of 2013.

Salient features of the said postal ballot / e-voting are provided below:

- The Hon'ble Court appointed Mr. Rupak Ghosh, Advocate, as Scrutinizer for conducting the postal ballot / e-voting;
- Notice alongwith accompanying documents were despatched electronically / by post to the Shareholders whose names appeared on the Register of Members of the Company on 31st January, 2014, in terms of the direction of the Hon'ble Court. Such despatch commenced on 12th February, 2014 and was completed on 17th February, 2014;
- The last date for receipt of postal ballot forms was 19th March, 2014; the period for e-voting started on 18th February, 2014 and ended on 19th March, 2014;
- The Scrutinizer declared the results of postal ballot / e-voting on 24th March, 2014 at the Registered Office of the Company, as follows:

	No. of Shareholders	No. of Votes	% of Votes
Total postal ballots received / e-votes cast	8,026	6,17,78,28,726	
Invalid postal ballots / e-votes	206	9,40,537	
Valid postal ballots / e-votes	7,820	6,17,68,88,189	100.00
A. In favour of the Resolution	7,626	6,17,66,21,497	99.996
B. Against the Resolution	194	2,66,692	0.004

No special resolution requiring a postal ballot is being proposed for the ensuing AGM.

Plant Locations

CIGARETTE FACTORIES

Bengaluru

1. Meenakunte Village
Jala Hobli
Bengaluru
Karnataka 562 157

Kolkata

2. 93/1 Karl Marx Sarani
Kolkata
West Bengal 700 043

Munger

3. Basdeopur P.O.
District Munger
Bihar 811 202

Ranjangaon

4. Plot No. B-27, MIDC
Ranjangaon, Taluka Shirur
District Pune
Maharashtra 412 220

Saharanpur

5. Sardar Patel Marg
Saharanpur
Uttar Pradesh 247 001

PAPER & PAPERBOARD MILLS

Bollaram

1. Anrich Industrial Estate
Bollaram Village
District Medak
Andhra Pradesh 502 325

Sarapaka

2. Sarapaka Village
District Khammam
Andhra Pradesh 507 128

Thekkampatty

3. Thekkampatty Village
Vivekanandapuram Post
Mettupalayam Taluk
District Coimbatore
Tamil Nadu 641 113

Tribeni

4. Village & Post Chandrahati
District Hooghly
West Bengal 712 504

FOODS FACTORIES

Haridwar

1. Plot No.1, Sector-11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Ranjangaon

2. Plot No. D-1, MIDC
Ranjangaon, Taluka Shirur
District Pune
Maharashtra 412 220

PERSONAL CARE PRODUCTS FACTORIES

Haridwar

1. Plot No.1, Sector-11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Manpura

2. Village Manpura, Tehsil Baddi
District Solan
Himachal Pradesh 174 101

Shareholder Information

HOTELS

Owned Hotels

Agra

1. ITC Mughal*
Taj Ganj
Agra 282 001

Bengaluru

2. ITC Gardenia*
1, Residency Road
Bengaluru 560 025
3. ITC Windsor*
25, Windsor Square
Golf Course Road
Bengaluru 560 052
4. My Fortune, Bengaluru
46, Richmond Road
Bengaluru 560 025

Chennai

5. ITC Grand Chola*
63, Mount Road, Guindy
Chennai 600 032
6. My Fortune, Chennai
Cathedral Road
Chennai 600 086

Jaipur

7. ITC Rajputana*
Palace Road
Jaipur 302 006

Kolkata

8. ITC Sonar*
1, JBS Haldane Avenue
Kolkata 700 046

Mumbai

9. ITC Maratha*
Sahar
Mumbai 400 099
10. ITC Grand Central*
287, Dr. B. Ambedkar Road
Parel
Mumbai 400 012

New Delhi

11. ITC Maurya*
Sardar Patel Marg
Diplomatic Enclave
New Delhi 110 021
12. Sheraton New Delhi Hotel
District Centre
Saket
New Delhi 110 017

Licensed Hotels

Kota

13. WelcomHeritage
Umed Bhawan Palace
Palace Road
Kota 324 001

Port Blair

14. Fortune Resort Bay Island
Marine Hill
Port Blair 744 101

Vadodara

15. WelcomHotel Vadodara
R. C. Dutt Road
Alkapuri
Vadodara 390 007

Hotels Under Operating Services

Aurangabad

16. WelcomHotel Rama International
R-3, Chikalthana
Aurangabad 431 210

Chennai

17. Sheraton Park Hotel & Towers
132, T. T. K. Road
Chennai 600 018

Hyderabad

18. ITC Kakatiya*
6-3-1187, Begumpet
Hyderabad 500 016

Kollam

19. WelcomHotel Raviz
Thevally, Mathilil P.O.
Kollam 691 601

Kozhikode

20. WelcomHotel Raviz Kadavu
NH 17, Calicut Bypass Road
Azhinjilam P.O.
Malappuram District
Kozhikode 673 632

New Delhi

21. WelcomHotel Dwarka
Plot No. 3, Sector-10
District Centre, Dwarka
New Delhi 110 075

Panchkula

22. WelcomHotel Bella Vista
SM - 8, Sector-5
Panchkula 134 109

Visakhapatnam

23. WelcomHotel Grand Bay
Beach Road
Visakhapatnam 530 002

GREEN LEAF THRESHING PLANTS

Anaparti

1. Anaparti
East Godavari District
Andhra Pradesh 533 342

Chirala

2. Chirala
Prakasam District
Andhra Pradesh 523 157

Nanjangud

3. Immavu & Adakanahalli Village
Nanjangud Taluk, District Mysore
Karnataka 571 302

PACKAGING & PRINTING FACTORIES

Chennai

1. Tiruvottiyur
Chennai
Tamil Nadu 600 019

Haridwar

2. Plot No.1, Sector-11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Munger

3. Basdeopur P.O.
District Munger
Bihar 811 202

CHOUPAL SAAGARS - RURAL SERVICES CENTRES

Amravati

1. Old Survey No. 12/5A, 12/6 & 12/7
Gat No. 19
Patwari Halka No. 48
Mouza Degaon
Pargana Nandgaon Peth
Taluka & District Amravati
Maharashtra 444 901

Badaun

2. Arazi No. 10 & 12/3 (Part)
Village Khunak
Tehsil & District Badaun
Uttar Pradesh 243 601

Bahraich

3. Khasra No. 475-476, 477 (Part),
496-kha (Part), 497, 498 (Part),
500-Mi, 501-505, 507 & 509
Village Mohammad Nagar
Tehsil, Pargana & District Bahraich
Uttar Pradesh 271 801

Chandouli

4. Khasra No. 57-62 & 641
Village Muhabatpur
Ganj Khwaja
Pargana Dhoos
Tehsil Sakaldeeha
District Chandouli
Uttar Pradesh 232 104

Chindwara

5. Survey No. 16/1-16/2 & 16/4-16/7
Settlement No. 7
Patwari Halka No. 34, R.I. Circle
Village Imaliya Bohata
Chindwara - I
Tehsil & District Chindwara
Madhya Pradesh 480 001

Dewas

6. Survey No. 294/2 & 295
Patwari Halka No. 26
Village Lohar Pipliya
Tehsil & District Dewas
Madhya Pradesh 455 001

Dhar

7. Survey No. 438, Patwari Halka No. 13
Village Jaitpura
Tehsil & District Dhar
Madhya Pradesh 454 001

Gonda

8. Arazi No. 420 (Part), 421-424, 427-428,
431, 433-434, 442-446, 447 (Part),
448 (Part), 450-456, 456 (kha) &
457 (Part)
Village Haripur
Tehsil & District Gonda
Uttar Pradesh 271 001

* Operating under 'The Luxury Collection' brand under Licence from Sheraton International, LLC.

Shareholder Information

Hardoi

9. Arazi No. 658 & 659
Village Korriyan
Pargana Gopamau
Tehsil & District Hardoi
Uttar Pradesh 241 001

Hathras

10. Khasra No. 21, Village Srinagar
Tehsil Sasni
District Hathras
Uttar Pradesh 204 216

Itarsi

11. Survey No. 309/1, 310/2 & 310/3
Patwari Halka No. 11
Village Raisalpur
Tehsil Itarsi
District Hoshangabad
Madhya Pradesh 461 111

Jagdishpur

12. Khasra No. 2377-2380
Village Kathura
Pargana Jagdishpur
Tehsil Musafirkhana
District Amethi
Uttar Pradesh 227 817

Mandsaur

13. Survey No. 30-33
Patwari Halka No. 14
Village Azikkhedi
Tehsil & District Mandsaur
Madhya Pradesh 458 001

Mhow

14. Survey No. 188/2, 189/1, 189/2,
189/4, 190/1, 191 & 192/2
Patwari Halka No. 20
Village Gawli Palasia
Vikaskhand Mhow
Tehsil Mhow, District Indore
Madhya Pradesh 453 441

Nagda

15. Khasra No. 1393 (Part)-1394 (Part),
1396/1 & 1397/1
Patwari Halka No. 18
Village Padliya Kala
Tehsil Nagda, District Ujjain
Madhya Pradesh 456 335

Parbhani

16. Gat No. 803
Village Asola
Tehsil & District Parbhani
Maharashtra 431 401

Pilibhit

17. Khasra No. 261
Village Sandiya Mustakil
Tehsil, Pargana & District Pilibhit
Uttar Pradesh 262 001

Ratlam

18. Survey No. 107/1-107/3
R.I. Circle No. 5, Moondri
Patwari Halka No. 31
Village Kharakhedi
Tehsil & District Ratlam
Madhya Pradesh 457 001

Sehore

19. Khasra No. 208-209
Patwari Halka No. 36
Village Rafiqganj
Tehsil & District Sehore
Madhya Pradesh 466 001

Ujjain

20. Survey No. 433/3, 456 & 458
R.I. Circle No. 2
Patwari Halka No. 19
Village Kamed
Tehsil Ghattia
District Ujjain
Madhya Pradesh 456 001

Vidisha

21. New Revenue Survey No. 18 & 18/2
Patwari Halka No. 35 & 45
Village Bais
Tehsil & District Vidisha
Madhya Pradesh 464 001

Wardha

22. Survey No. 151/1 & 151/4
Mouza No. 17, Mouza Inzapur
Tehsil & District Wardha
Maharashtra 442 001

Washim

23. Survey No. 104
Patwari Halka No. 10
Mouza Zakalwadi
Taluka & District Washim
Maharashtra 444 505

Yavatmal

24. Bhumapan Kramank 15
Bhumapan Kramank Upvibhag 2A
Village Parwa
Taluka & District Yavatmal
Maharashtra 445 001

LIFESTYLE RETAILING

Design & Technology Centre

Manesar

- Plot No. 3, Sector-5
IMT Manesar, Gurgaon
Haryana 122 050

Wills Lifestyle Stores

Agra

1. ITC Mughal
Taj Ganj
Agra 282 001
Tel No: 0562-4021836
2. Shop No. 2/216 A
Swadeshi Bima Nagar
M. G. Road
Agra 282 001
Tel No: 0562-2520552

Ahmedabad

3. Shop No. 3
Time Square Building
C. G. Road, Navrangpura
Ahmedabad 380 006
Tel No: 079-26402303

4. Shop Nos. 231-232
Iscon Mega Mall
Near Iscon Temple
Sarkhej National Highway
Ahmedabad 380 054
Tel No: 079-40026304

5. G-29, Alpha One
Near Vastrapur Lake
Vastrapur
Ahmedabad 380 054
Tel No: 079-40062323

Bengaluru

6. 664, Binnamangala
First Stage, 100 Ft. Road
Indiranagar
Bengaluru 560 038
Tel No: 080-41715665
7. ITC Gardenia
1, Residency Road
Bengaluru 560 025
Tel No: 080-43455301
8. 11th Main, Sri Arcade
No.16 (Old No.17)
III Block East, Jayanagar
Bengaluru 560 011
Tel No: 080-41211435
9. Shop No. 222, 2nd Floor
Garuda Mall
Magarath Road
Bengaluru 560 025
Tel No: 080-40937784
10. Shop No. 67, Commercial Street
Bengaluru 560 001
Tel No: 080-41513477
11. Shop Nos. 03 & 04, Orion Mall
Brigade Gateway
Dr. Rajkumar Road
Malleswaram
Bengaluru 560 055
Tel No: 080-22682022

Bhopal

12. GF-41, DB City
M. P. Nagar
Bhopal 462 011
Tel No: 0755-6644244

Bhubaneswar

13. No.1, Janpath, Shiry Square
Bhubaneswar 751 001
Tel No: 0674-2380831

Chandigarh

14. SCO 14, Sector-17E
Chandigarh 160 017
Tel No: 0172-6549856
15. Shop No. 124
First Floor, Elante Mall
Chandigarh 160 031
Tel No: 0172-4024999

Chennai

16. Shop No. 19, Ground Floor
Quaiser Tower
Khader Nawaz Khan Road
Nungambakkam
Chennai 600 034
Tel No: 044-28332513

Shareholder Information

17. Shop No. 6, Ground Floor
Chennai Citi Centre
10 & 11, Dr. Radhakrishna Salai
Chennai 600 004
Tel No: 044-43536214

18. Shop No. 23, Ampa Skyline Mall
N. M. Road, Aminjikarai
Chennai 600 029
Tel No: 044-42082522

19. Shop No. S 109, Express Avenue
49, 50L, Whites Road
Royapettah
Chennai 600 014
Tel No: 044-28464431

20. Shop No. S 114, Express Avenue
49, 50L, Whites Road
Royapettah
Chennai 600 014
Tel No: 044-28464236

21. ITC Grand Chola
63, Mount Road, Guindy
Chennai 600 032
Tel No: 044-22301206

22. Shop No. F-23
Phoenix Market City Mall
Velachery Main Road
Chennai 600 042
Tel No: 044-30083322

Coimbatore

23. G-24, Brooke Fields Mall
67-71, Krishnasamy Road
Coimbatore 641 001
Tel No: 0422-2255544

Dehradun

24. 52/A, Rajpur Road
Dehradun 248 001
Tel No: 0135-2749941

Ernakulam

25. No. 40/7182, Ground Floor
M. G. Road
Ernakulam 682 035
Tel No: 0484-4028883

26. Shop No. FA 2b
LuLu Mall, 50/2392, NH 17, Edappally
Ernakulam 682 024
Tel No: 0484-4038883

Ghaziabad

27. Shop No. G-37
Mahagun Metro Mall
Plot No. VC-3, Vaishali
Ghaziabad 201 010
Tel No: 0120-6492890

Gurgaon

28. Shop Nos. 17-20
The Metropolitan
Mehrauli-Gurgaon Road
Gurgaon 122 002
Tel No: 0124-4104444

29. Shop Nos. G 64 & 65
Ambi Mall, Ambience Island
National Highway No. 8
Gurgaon 122 001
Tel No: 0124-6460667

Guwahati

30. Shop Nos. A, B, C, E, P
Adam's Plaza, G. S. Road
Christian Basti
Guwahati 781 005
Tel No: 0361-2349922

Hyderabad

31. Shop Nos. G 4 & 5
G. S. Chambers, Nagarjuna Circle
Hyderabad 500 082
Tel No: 040-66369200

32. Shop Nos. 1 & 2
H. No. 3-6-108/2, Kuchkulla House
Himayat Nagar
Hyderabad 500 029
Tel No: 040-64255100

33. Shop Nos. 11 & 12
Lower Ground Floor
Road No. 1, GVK Mall
Banjara Hills
Hyderabad 500 034
Tel No: 040-67497660

Indore

34. Shop No. 11, Ground Floor
C-21 Mall
Plot Nos. 94-104 & 300-303
Scheme No. 54
A.B. Road
Indore 452 010
Tel No: 0731-4095717

35. Shop No. F-12, First Floor
Treasure Island
M. G. Road
Indore 452 001
Tel No: 0731-4206614

Jaipur

36. Shop No. 41, Gulab Niwas
M. I. Road
Jaipur 302 001
Tel No: 0141-2365017

37. Shop Nos. G23-25
Triton The Mega Mall
Jhotwara Road, Near Chomu Pulia
Jaipur 302 012
Tel No: 0141-5156731

38. Shop No. 1
Plot Nos. 236 & 237, SDC Monarch
Amrapali Marg, Vaishali Nagar
Jaipur 302 021
Tel No: 0141-4020312

Jammu

39. 5 & 6 Residency Road
Jammu 180 001
Tel No: 0191-2573153

Jodhpur

40. Shop No. 373 A & B
Ground & Mezzanine Floors
Sardarpura C Road
Jodhpur 342 004
Tel No: 0291-2614444

Kanpur

41. Shop No. 8, 1st Floor, Zsquare Mall
16/113, M. G. Marg
Bada Choraha
Kanpur 208 001
Tel No: 0512-2302975

Kolkata

42. 19B, Shakespeare Sarani
Kolkata 700 071
Tel No: 033-22826102

43. C-008 & C-010, City Centre 1
Block-DC, Sector-1
Salt Lake City
Kolkata 700 064
Tel No: 033-23589152

44. Shop No. S026
South City Mall
375, Prince Anwar Shah Road
Kolkata 700 068
Tel No: 033-40072206

45. Shop Nos. 126-129, 1st Floor
Quest Mall
33, Syed Amir Ali Avenue
Kolkata 700 017
Tel No: 033-22870828

Lucknow

46. Shop No. 2108
B-1, First Floor, Fun Republic Mall
Gomti Nagar
Lucknow 226 010
Tel No: 0522-4060666

47. Shop No. 25, Sahara Ganj
Hazrat Ganj, Shah Nazaf Road
Lucknow 226 001
Tel No: 0522-3062555

48. F-08, First Floor
Phoenix United Mall, Alambagh
Lucknow 226 005
Tel No: 0522-3295388

Ludhiana

49. 85/4A, The Mall
Ludhiana 141 001
Tel No: 0161-2441423

50. Shop Nos. 44-45 & 50-51
First Floor, The Westend Mall
Ferozpur Road
Ludhiana 141 001
Tel No: 0161-4644436

Meerut

51. Shop No.174 AB, Sadar Bazar
Meerut Cantonment
Meerut 250 001
Tel No: 0121-4055245

Mumbai / Thane

52. Shop Nos. 2, 3 & 32
Ruki Mahal Co-operative
Housing Society Ltd.
Colaba
Mumbai 400 005
Tel No: 022-22818261

53. F-8 & 9, Inorbit Mall
Mindspace, Malad Link Road
Malad (West)
Mumbai 400 064
Tel No: 022-40032086

54. Unit Nos. 4 & 5, Skyzone Level 1
Block 2, Phoenix Mills Compound
462, Senapati Bapat Marg
Lower Parel
Mumbai 400 013
Tel No: 022-40040603

Shareholder Information

55. Shop No. F 34
Oberoi Mall, Goregaon (East)
Mumbai 400 063
Tel No: 022-28432127

56. Shop No. 124, Infinity Mall
Link Road, Malad (West)
Mumbai 400 064
Tel No: 022-67709125

57. Shop No. G6
Phoenix Market City Mall
L.B.S. Marg, Kurla (West)
Mumbai 400 070
Tel No: 022-61801415

58. ITC Grand Central
287, Dr. B. Ambedkar Road
Parel
Mumbai 400 012
Tel No: 022-67045301

59. G-24, Inorbit Mall
Plot No. 39/1, Sector-30A
Vashi
Navi Mumbai 400 705
Tel No: 022-65251162

60. F 21 & 22, Korum Mall
Mangal Pandey Road
Eastern Express Highway
District Thane (West) 400 606
Tel No: 022-25417474

61. Unit No. G26, Ground Floor
Viva City Mall, Pokhan Road No. 2
Subhash Nagar
District Thane (West) 400 610
Tel No: 022-61701397

Nagpur

62. Jagat Millennium
Amravati Road, Dharampeth
Nagpur 440 014
Tel No: 0712-6647195

Nashik

63. UG-Shop No. 7
City Centre Mall
Lawate Nagar, Untwadi
Nashik 422 002
Tel No: 0253-2232172

New Delhi

64. F-41, South Extension - I
New Delhi 110 049
Tel No: 011-41648523

65. Plot No. 1B3, Citi Centre Mall
Sector-10, Twin District Centre 1
Rohini
New Delhi 110 085
Tel No: 011-64640766

66. Shop No. 033, First Floor
Pacific Mall, Subhash Nagar
New Delhi 110 018
Tel No: 011-64707471

67. E-2, Inner Circle
Connaught Place
New Delhi 110 001
Tel No: 011-64717773

68. ITC Maurya
Sardar Patel Marg
Diplomatic Enclave
New Delhi 110 021
Tel No: 011-46215365

69. Select Citywalk, G 3 & 4
Ground Floor
District Centre, Saket
New Delhi 110 017
Tel No: 011-42658267

70. Shop No. 227, First Floor
DLF Promenade Mall
Vasant Kunj
New Delhi 110 070
Tel No: 011-41551355

71. Shop No. G8-12
Bhagwati Plaza
Plot No. 12, Sector-5
Dwarka
New Delhi 110 075
Tel No: 011-47016307

Noida

72. Shop No. G 32, Unitech Mall
Noida Amusement Park
Sector-38A, Great India Place
Noida 201 301
Tel No: 0120-6492889

73. F-14, Sector-18
Noida 201 301
Tel No: 0120-6491802

Panjim

74. 3293, M. G. Road
Panjim 403 001
Tel No: 0832-6641222

Patiala

75. Bhupindra Road
Next to Sigma Laboratory
Patiala 147 001
Tel No: 0175-5011777

Patna

76. Shop Nos. G 06 & 07, P & M Mall
Patliputra Industrial Area, Kurji
Patna 800 014
Tel No: 0612-2270710

77. D'Lal Building
Fraser Road
Patna 800 001
Tel No: 09234364382

Pune

78. 1204/22, Ground Floor
Shivaji Nagar
Junglee Maharaj Road
Pune 411 004
Tel No: 020-66019401

79. 11, Moledina Road
Pune 411 001
Tel No: 020-26121222

80. G-32, Koregaon Park Plaza Mall
Koregaon Park
North Main Road
Pune 411 001
Tel No: 020-30530195

81. WB-GF 13, Amanora Town Centre
Amanora Park Township
Hadapsar, Taluka Haveli
Pune 411 028
Tel No: 020-67267847

Raipur

82. Shop No. G19/20, Ground Floor
Chattisgarh City Centre Mall
Pandri
Raipur 492 001
Tel No: 0771-2582943

Ranchi

83. Unit T3, Third Floor
JD High Street Mall, Main Road
Ranchi 834 001
Tel No: 0651-2330909

Siliguri

84. Shop Nos. 20 & 21
Lower Ground Floor
Cosmos Mall
Sevoke Road
Siliguri 734 001
Tel No: 0353-2545254

85. Unit No. E 0007
City Centre
The Uttarayan Township
NH 31, Matigara
Siliguri 734 010
Tel No: 0353-6502370

Surat

86. Shop Nos. 312 & 313
Second Floor
Iscon Prozone Mall
Domas Road
Surat 395 007
Tel No: 0261-6454599

87. Shop Nos. 118 & 119
First Floor, Virtuous Mall
Rundh Village
Dumas Road, Magdalla
Surat 395 007
Tel No: 0261-6795059

Vadodara

88. Shop Nos. 42-44
Siddharth Complex
R. C. Dutt Road, Alkapuri
Vadodara 390 005
Tel No: 0265-2325756

89. Centre Square Mall, Near Genda Circle
Sarabhai Road
Wadi-Wadi
Vadodara 390 007
Tel No: 0265-6453740

90. G-18, Inorbit Mall, Gorwa Road
Vadodara 390 023
Tel No: 0265-2291011

Visakhapatnam

91. The Landmark, Shop No. G-4
Block No. 9, Waltair Road
Waltair Uplands
Visakhapatnam 530 019
Tel No: 0891-6645672

Shareholder Information

John Players Stores*

Bengaluru

92. No. 12/29, Gentry Plaza
11th Main, 4th Block, Jayanagar
Bengaluru 560 011
Tel No: 080-41103337
93. Shop Nos. 8-9, Total Mall
Madiwala
Bengaluru 560 068
Tel No: 080-41730902
94. 174, Brigade Road
Bengaluru 560 001
Tel No: 080-41512823
95. Shop No. 383, 2nd Main Road
Sampige Road, Malleswaram
Bengaluru 560 003
Tel No: 080-41678181
96. Shop No. 52, Chaitanya Plaza
Dr. D.V. Gundappa Road
Basavanagudi
Bengaluru 560 004
Tel No: 080-41709510
97. Shop No. 491/4, MCE Layout
Sahakara Nagar
Bengaluru 560 092
Tel No: 080-41125346

Chennai

98. Shop No. 68 (Old No. 89)
Sir Thygaraya Road
Pondy Bazaar, T. Nagar
Chennai 600 017
Tel No: 044-43502651
99. Shop No. F-129A
Spencer Plaza, Phase III
First Floor, 769, Anna Salai
Chennai 600 002
Tel No: 044-28492449
100. Shop No. 145, AA Block
Third Avenue, Anna Nagar
Chennai 600 040
Tel No: 044-42668000
101. Shop No. 141, Plot No. 616
LB Road, Adyar, Thiruvamyur
Chennai 600 020
Tel No: 044-42117806
102. Shop No. 82, Arcot Road
Kodambakkam
Chennai 600 024
Tel No: 044-42046060
103. Shop No. G 31, Phoenix Mall
Velachery Main Road
Chennai 600 042
Tel No: 044-30083402

Hyderabad

104. Shop No. 211, Third Floor
City Centre, Banjara Hills
Hyderabad 500 034
Tel No: 040-66662221
105. Shop No. 16-11-704/5/A/9 & 10
Main Road, Dilsukhnagar
Hyderabad 500 060
Tel No: 040-66562102

106. Shop No.1, MIG No. 329
Main Road, Dr. A. S. Rao Nagar
Hyderabad 500 062
Tel No: 09247070250

Kolkata

107. Shop No. 221, Mani Square Mall
164/1, Maniktala Main Road
Kolkata 700 054
Tel No: 033-40083015
108. 6/1, Lindsay Street
Kolkata 700 087
Tel No: 033-22497887
109. 200/2C, Rashbehari Avenue
Gariahat
Kolkata 700 029
Tel No: 033-24664928
110. 8, Brahma Samaj Road
Behala
Kolkata 700 034
Tel No: 033-24989752
111. Shop No. A-232, 2nd Floor
City Centre 1, Salt Lake, Sector-1
Kolkata 700 064
Tel No: 08584033422
112. Shop No. C001, Ground Floor
City Center 1, Salt Lake, Sector-1
Kolkata 700 064
Tel No: 08584033421
113. Shop No. B 104, City Center 2
Rajarhat, New Town
Kolkata 700 157
Tel No: 08584033426
114. P/157/1, CIT Road
Scheme-VII-M
Ultadanga Crossing
Kolkata 700 054
Tel No: 033-65295719
115. Shop No. 46, 1st Floor
Avani River Side Mall
32, Jagat Banerjee Ghat Road
Howrah 711 102
Tel No: 033-26780367
116. 271/A NSC Bose Road
Kolkata 700 047
Tel No: 033-24305940
117. Shop No. 3, 36C B.T. Road
Kolkata 700 002
Tel No: 09903499867
118. Shop No. 71, 46 M. Dutta Road
Dumdum Cantonment
Gorabazar
Kolkata 700 028
Tel No: 033-65015511

Mumbai / Thane

119. Shop No. 20
Shahid Bhagat Singh Road
Colaba
Mumbai 400 001
Tel No: 022-22876454
120. Unit Nos. 21-24
Nakshatra Mall, Ranade Road
Dadar (West)
Mumbai 400 028
Tel No: 022-24360794

121. Shop No. 2, First Floor
Akshay Plaza Co-operative Society
Chembur
Mumbai 400 071
Tel No: 022-25290004
122. Shop Nos. 1-4, Nadiadwala Chawl
SV Road
Andheri (West)
Mumbai 400 058
Tel No: 022-26203990
123. Shop No. F21, 1st Floor
R City Mall, Phase 1
L.B.S. Marg, Ghatkopar (West)
Mumbai 400 086
Tel No: 022-25175968
124. Shop No. G-68
Phoenix Market City Mall
Kurla (West)
Mumbai 400 070
Tel No: 022-61801574
125. Shop No. F09, 1st Floor
Growel Mall
Akurli Road
Kandivali (East)
Mumbai 400 101
Tel No: 022-67416370
126. Gala No. 3, 265-A
N.C. Kelkar Road
Shivaji Park
Dadar (West)
Mumbai 400 018
Tel No: 022-24313618
127. 170, Khandelwal Bhavan
Dr. Dadabhai Naoroji Road
Mumbai 400 001
Tel No: 022-22073738
128. Shop No. 40
Shanti Nath Shopping Centre
S.V.Road
Malad (West)
Mumbai 400 064
Tel No: 022-28883742
129. Shop No. F-23
Centre One Mall
Sector No. 30-A
Near Vashi Railway Station
Navi Mumbai 400 705
Tel No: 09323586375
130. Shop No. 10, Sector-42
Plot No. 43
Lalkrupa Co-operative Housing Society
Navi Mumbai 400 706
Tel No: 022-27719901
131. Shop Nos. 107/108, First Floor
Little World Mall, Sector-2
Khargar
Navi Mumbai 410 210
Tel No: 022-27745036
132. Shop Nos. 11-12
Plot No. 123
Shri Samarath Gurukripa
Housing Society
Panvel
Navi Mumbai 400 706
Tel No: 022-27458666

Shareholder Information

133. Shop No. 7, Ground Floor
Kalash Udyan Shopping Centre
Plot No. 23, Sector-11
Koparkhairne
Navi Mumbai 400 709
Tel No: 022-27541881
134. Shop No. 4
Abedin Apartment
Murbad Road
Kalyan (West)
Thane 421 301
Tel No: 09930099991
135. Shop No. 14
Aster Apartment
Nalasopara West
Thane 401 203
Tel No: 0250-6065550
- New Delhi / NCR**
136. D-35, Lajpat Nagar
Central Market-II
New Delhi 110 024
Tel No: 011-46573240
137. E-149, Kamla Nagar
New Delhi 110 007
Tel No: 011-47036020
138. Shop No. 7/2, West Patel Nagar
New Delhi 110 008
Tel No: 011-25889043
139. F-16, District Centre
Janak Place, Janakpuri
New Delhi 110 058
Tel No: 011-25618031
140. G-54, Vikas Marg
Laxmi Nagar
New Delhi 110 092
Tel No: 011-22542495
141. Shop Nos. FF 101 & 102
V3S Mall, East Centre
Vikas Marg, Laxmi Nagar
New Delhi 110 092
Tel No: 011-22446327
142. G-125, Ground Floor
V3S Mall, East Centre
Vikas Marg, Laxmi Nagar
New Delhi 110 092
Tel No: 011-42808120
143. F-144-D, Vijay Chowk
Laxmi Nagar
New Delhi 110 092
Tel No: 09810570107
144. 13/29-30, Rachna Building
Ajmal Khan Road
Karol Bagh
New Delhi 110 005
Tel No: 011-45081500
145. Shop No. 188
Sarojini Nagar Market
New Delhi 110 023
Tel No: 011-24676188
146. 154, Sarojini Nagar Market
New Delhi 110 023
Tel No: 011-24670783
147. G-4, Bhagwati Plaza
Plot No.12, Sector-5
Dwarka
New Delhi 110 075
Tel No: 011-45700996
148. D-12/201, Sector-8
Rohini
New Delhi 110 085
Tel No: 011-27941274
149. D-89, Main Road
Malviya Nagar
New Delhi 110 019
Tel No: 011-26675189
150. Shop No. 1056
Rani Bagh Market
New Delhi 110 034
Tel No: 011-42466315
151. G-17, City Centre Mall
Plot No. 1B3
Sector-10, Rohini
New Delhi 110 085
Tel No: 011-27932901
152. B-45/47, Connaught Place
New Delhi 110 001
Tel No: 011-23718149
153. Shop No. 4-UB
Bunglow Road
Jawahar Nagar
New Delhi 110 023
Tel No: 011-23851929
154. P-16, Pandav Nagar
Mayur Vihar Phase-1
New Delhi 110 091
Tel No: 011-22759456
155. KG-1-310, M-Block
Vikasपुरी
New Delhi 110 018
Tel No: 011-45023108
156. Shop No. J-76
Rajouri Garden Main Market
New Delhi 110 027
Tel No: 011-47585006
157. UG 03, Upper Ground Floor
DT Mega Mall
Golf Course Road
DLF Phase 1
Gurgaon 122 002
Tel No: 0124-4246065
158. Shop No. 1, SS Line
Sector-14
Old Delhi Road
Gurgaon 122 001
Tel No: 0124-4360795
159. Shop Nos. 4-6
Arjun Plaza, Jagat Farm
Gamma - 1
Greater Noida 201 308
Tel No: 0120-2322563
160. Shop No. AG-84, Etan Floor
Ansal Plaza
Greater Noida 201 308
Tel No: 0120-4237981
161. Shop No. G-35, Sector-18
Noida 201 301
Tel No: 0120-4131686
162. Shop No. 118
Ground Floor, Spice Mall
Sector-25A
Noida 201 301
Tel No: 0120-4205884
163. Shop No. 169, First Floor
GIP Mall
Noida 201 301
Tel No: 0120-4569628
164. Shop No. GB09, Ground Floor
Ansal Crown Plaza
Sector-15A
Faridabad 121 002
Tel No: 0129- 4013013
165. Shop No. 3, SRS Multiplex
Sector-12
Main Mathura Road
Faridabad 121 007
Tel No: 0129-4013015
166. 33B, Ground Floor
Crown Interiorz Mall
Delhi Mathura Road
Sector-35
Faridabad 121 003
Tel No: 0129- 4033016
167. Shop No. 30
Mahagun Metro Mall
Plot No. VC-3
Vaishali
Ghaziabad 201 010
Tel No: 0120-4287684
168. 17, New Gandhi Nagar
Ghaziabad 201 001
Tel No: 0120-4316713
169. Shop Nos. 16,17, 46 & 47
Shipra Mall, Plot No. 9
Vaibhav Khand, Indirapuram
Ghaziabad 201 012
Tel No: 0120-4310466
170. Shop No. 13
First Floor, EDM Mall
Kaushambhi
Ghaziabad 201 010
Tel No: 0120-4126712
171. Shop No. 05, First Floor
Opulent Mall
Ghaziabad 201 001
Tel No: 09312023340

* In addition to the above, there are over 340 John Players Stores spread across the country in other cities / towns.

Shareholder Referencer

Unclaimed Dividend

Unclaimed dividend for the years prior to and including the financial year 2005-06 has been transferred to the General Revenue Account of the Central Government / the Investor Education and Protection Fund established by the Central Government (IEPF), as applicable.

Shareholders who have not encashed their dividend warrants relating to financial year(s) up to and including 1993-94 may claim such dividend (transferred to the General Revenue Account) from the Registrar of Companies, West Bengal, Government of India, Nizam Palace, 2nd MSO Building, 2nd Floor, 234/4 A.J.C. Bose Road, Kolkata 700 020, by applying in the prescribed Form. This Form can be downloaded from the Company's corporate website www.itcportal.com under the section 'Investor Relations' or can be furnished by the Investor Service Centre of the Company (ISC) on request.

The dividend for the undernoted years, if remaining unclaimed for 7 years, will be statutorily transferred by the Company to IEPF in accordance with the schedule given below. Communication has been sent by the Company to the concerned Shareholders advising them to write to ISC with respect to their unclaimed dividend. Details of such unclaimed dividend are available on the Company's corporate website under the section 'Investor Relations'. Attention is drawn that the unclaimed dividend for the financial year 2006-07 is due for transfer to IEPF on 1st September, 2014.

Financial Year	Dividend Identification No.	Date of Declaration of Dividend	Total Dividend (₹)	Unclaimed Dividend as on 31/03/2014		Due for transfer to IEPF on
				(₹)	%	
2006-07	77th	27th July, 2007	11,66,29,29,029.00	6,36,53,589.00	0.55	1st September, 2014*
2007-08	78th	30th July, 2008	13,19,01,73,540.00	6,83,67,477.00	0.52	4th September, 2015
2008-09	79th	24th July, 2009	13,96,53,10,312.00	7,49,20,017.00	0.54	29th August, 2016
2009-10	80th	23rd July, 2010	38,18,17,67,900.00	19,92,19,440.00	0.52	29th August, 2017
2010-11	81st	29th July, 2011	34,43,47,81,921.00	19,42,47,935.00	0.56	4th September, 2018
2011-12	82nd	27th July, 2012	35,18,29,33,284.00	19,98,35,072.00	0.57	2nd September, 2019
2012-13	83rd	26th July, 2013	41,48,46,73,429.00	24,39,13,180.00	0.59	1st September, 2020

* It will not be possible to entertain any claim received by ISC after 29th August, 2014.

Unclaimed Shares

The status of unclaimed shares of the Company transferred to a demat account - 'ITC Limited - Unclaimed Suspense Account', in accordance with Clause 5A(II) of the Listing Agreement with Stock Exchanges, is given below:

	No. of Shareholders	No. of Shares
Aggregate number of Shareholders and outstanding shares held in the Unclaimed Suspense Account as on 1st April, 2013	4,188	90,51,856
Number of Shareholders / legal heirs who approached the Company for transfer of shares from the Unclaimed Suspense Account	169	3,57,590
Number of Shareholders / legal heirs to whom the shares were transferred from the Unclaimed Suspense Account upon receipt and verification of necessary documents	66*	1,50,705
Aggregate number of Shareholders and outstanding shares held in the Unclaimed Suspense Account as on 31st March, 2014	4,122	89,01,151

* 103 requests, in respect of 2,06,885 shares, were pending for want of necessary documents from the Shareholders / legal heirs.

Voting rights in respect of the aforesaid 89,01,151 shares held in the Unclaimed Suspense Account will remain frozen till the time such shares are claimed by the concerned Shareholders.

Service of documents through Electronic Mode

The Notice, along with the Report and Accounts, has been sent in electronic mode to those Shareholders who have registered their e-mail addresses with the Company or with the Depositories and in physical mode to the remaining Shareholders. Shareholders who are yet to register their e-mail addresses with the Company or with the Depository are once again requested to register the same. The Form for registration of e-mail addresses with the Company can be downloaded from the Company's corporate website under the section 'Investor Relations'.

Remittance of Dividend through Electronic Mode

The Company provides the facility for remittance of dividend to Shareholders through NECS (National Electronic Clearing Service) / RTGS (Real Time Gross Settlement) / NEFT (National Electronic Funds Transfer).

Shareholders who have not yet availed the NECS / RTGS / NEFT facility and wish to avail the same may have their bank details, including MICR (Magnetic Ink Character Recognition) and IFSC (Indian Financial System Code) number updated with their respective Depository Participants (DPs) or ISC where shares are held in the dematerialised form and in the physical form, respectively.

Bank Details

Shareholders holding shares in the physical form are requested to advise ISC of change in their address / mandate / bank details to facilitate better servicing.

Shareholders are advised that bank details as furnished by NSDL / CDSL or by them to the Company, for shares held in the dematerialised form and in the physical form respectively, will be printed on the dividend warrants as a measure of protection against fraudulent encashment.

Permanent Account Number (PAN)

Shareholders holding shares in the physical form are advised that it is mandatory to furnish copy of PAN Card in the following cases:

- i) Transferees' PAN Cards for transfer of shares,
- ii) Legal heirs' PAN Cards for transmission of shares,
- iii) Surviving joint holders' PAN Cards for deletion of name of deceased Shareholder, and
- iv) Joint holders' PAN Cards for transposition of shares.

Nomination Facility

Shareholders who hold shares in the physical form and wish to make any nomination / change nomination made earlier in respect of their shareholding in the Company, should submit to ISC the prescribed Forms; such Forms can be downloaded from the Company's corporate website under the section 'Investor Relations' or can be furnished by ISC on request.

Depository Services

Shareholders may write to the respective Depository or to ISC for guidance on depository services.

Address for Correspondence with Depositories

National Securities Depository Limited
 Trade World, 'A' Wing, 4th & 5th Floors
 Kamala Mills Compound
 Senapati Bapat Marg, Lower Parel
 Mumbai 400 013

Telephone no. : 022-2499 4200
 Facsimile no. : 022-2497 6351
 e-mail : info@nsdl.co.in
 website : www.nsdl.co.in

Central Depository Services (India) Limited
 Phiroze Jeejeebhoy Towers, 17th Floor
 Dalal Street
 Fort
 Mumbai 400 001

Telephone no. : 022-2272 3333
 Facsimile no. : 022-2272 3199
 e-mail : helpdesk@cdslindia.com
 website : www.cdslindia.com

Address for Correspondence with ISC

Investor Service Centre
 ITC Limited
 37 Jawaharlal Nehru Road
 Kolkata 700 071
 India

Telephone nos. : 033-2288 6426 / 0034
 Facsimile no. : 033-2288 2358
 e-mail : isc@itc.in
 website : www.itcportal.com

Shareholders holding shares in the dematerialised form should address their correspondence to their respective DPs, other than for dividend and Report and Accounts, which should be addressed to ISC.

In all correspondence with ISC, account numbers / DP ID & Client ID numbers should be furnished to facilitate prompt response. Shareholders are requested to also provide their e-mail addresses and contact numbers.